AmeriCorps Education Award Frequently Asked Questions

Thank you for your service! Please review the resources below to assist you with utilizing your AmeriCorps Education Award.

1 – How do I make a payment towards tuition?
- To make payments to your current Weber State tuition, please sign into your myamericorps.gov account. You can make payments to Weber State by clicking the “My Education Award” on the left taskbar and following the prompts. For more information refer to the tutorial that Katie Swainston provided you at your exit from the AmeriCorps program.

2 – Where do I go to ensure that my funds have been applied to my account?
- To ensure that your funds have been properly applied to your account, please go to the Tuition and Fees category within your E-Weber portal. Under this section you can select “View/Pay Tuition and Fees“. There you will be able to view all current payments to your account. Please allow 4-5 weeks for AmeriCorps payments to be made visible on your account.

3 – How do I use my funds if I don't have any student loans?
- If you do not have any current loans, you can use your Education Award for other education related expenses. These include purchasing items at the book store, paying for certification tests, or receive a maximum reimbursement of $600 per semester (must be full-time student), or $450 (part-time student). For other expenses contact Amber Hansen at the Cashier's Office to make arrangements.

4 – Once I graduate can I still use my Education Award?
- Yes. From your exit date from your AmeriCorps term of service you have seven years to use your funds. These can be applied to student loans*, towards the cost of attendance for future education, or can be used at the bookstore. If you are planning on using these funds at the bookstore please contact Amber Hansen at the Cashier’s Office to make arrangements.

*Education awards may be applied to student loans through WSU for Perkins loans only. All other loans (e.g. UHEEA) should be requested through my.americorps.gov.

5 – When I check my Education Award status it says “pending”, am I still receiving an award?
- Yes. You are still able to receive an award but the pending status indicates that you have not been fully exited from the AmeriCorps program. Once you complete your exit with Katie Swainston or Mike Moon, Weber State’s AmeriCorps Campus Coordinator, please allow 2-6 weeks for Utah Campus Compact to process your exit documents and AmeriCorps to release your funds.
**Important Contacts and Resources**

**AmeriCorps Hotline** – 1-800-942-2677 – Use this hotline when you have questions on whether your funds have been released to your account or your Education Award has been processed.

**Campus Coordinator** – Mike Moon – 801-626-7737, mikemoon@weber.edu; Katie Swainston, 801-626-7737, katieswainston@weber.edu – Katie or Mike can help to answer your questions surrounding your exit and Education Award.

**Cashier’s Office** – Amber Hansen – 801-626-6263, amberhansen3@weber.edu – Amber facilitates all AmeriCorps payments that are received at Weber State. If you are concerned your award has not been applied to your account or you would like to use your funds at the bookstore, towards an upcoming certification test, etc. you should be in contact with Amber.

**Important Dates**

- Funds are applied to your account **twice per semester**. The period in the semester when these funds will be received by the Cashier’s Office is contingent on when you place your request. Take note, that delays in tuition funds being received by the Cashier’s Office will be subject to late fees.

- Please allow 4-6 weeks for the first half of your funds to be applied. The second payment will be applied to your student account approximately nine weeks into the semester.