When prioritizing the hundreds of projects which are presented to the IT Division throughout the year, it is critical to understand the lasting impact the projects have on student success and the best use of the limited financial and human resources available. Using President Wight's inaugural address and other University discussions, we have extrapolated language to focus on how the IT Division can assist the University with critical initiatives.

The IT Division has created an acronym in selecting the most impactful projects, processes, and operations.

Rise To Empower Student Success

RESPOND
Be responsive to the current and future needs of the changing educational environment.

INNOVATE
Provide creative solutions to improve learning and increase accessibility.

SECURE
Provide training, information, resources, and tools which protect the confidentiality, availability, and integrity of University data.

EMPOWER
Empowering faculty and staff with tools to lead the University forward.

Concurrent Enrollment students, those that are in high school classrooms receiving WSU credit, are an incredibly important part of our annual freshman cohort. They make up about 25% of our incoming class every year! In August, it was discovered that there were issues with the registration process for these students. The Ellucian product that we used at the time, Flexible Registration (FlexReg), was antiquated and did not work with the latest security standards; in fact, it had stopped working altogether and was completely unusable.

We only had a week before registration began. An ad hoc team from the IT Division and Continuing Education rolled up their sleeves and went to work. In just a week, they were able to write an entire registration platform for our concurrent enrollment students to replace FlexReg.

During registration, nearly 9,000 high school students enrolled in over 18,000 courses for credit at WSU! The project was initially just a fix to get us through Fall 2017, but Continuing Education has decided to adopt it for all their concurrent enrollment registrations, saving the University thousands of dollars annually.

“The IT Division stepped up to the plate in creating a solution that would work in spite of a breakdown in our vendor software FlexReg. Each of the players showed great professionalism and saved the day as we registered over 9,000 Concurrent Enrollment students. We owe each of them a great deal of gratitude.”

Brian Stecklein
Associate Dean of Continuing Education
The Major Pages project kicked off in Spring of 2017 and officially went live in Fall of 2017. The project involved collaboration and coordination from every academic department on campus with University Marketing and Communications and the IT Division’s Web Development team.

As a web-based application, Major Pages encourages students to explore all of the major offerings at WSU through interests, career prospects, academic pursuits, and ultimately discover the perfect major for them. Major Pages is a hub between disparate systems from the web, recruitment, application, and major declaration in assisting students to make the right decision at the right time.

Since going live with the new tool, we have had nearly a 300% increase in interactions with web-based major exploration. However, the best news is it’s working as intended. The increase in interactions has been sustained for the past four months. The web community is learning about all the programs WSU has to offer! (https://tinyurl.com/WSUMajors)

"The Major Pages project is critical to WSU’s recruiting efforts. These pages provide a window into the academic offerings of the University and are at the forefront of our academic information/marketing efforts to prospective students."

Bruce Bowen
Associate Provost for Enrollment Services

"We would like to welcome and introduce Luke George to the IT Business Services team. The Portfolio and Project Administrator role is vital in providing oversight, support, and reporting for all IT and portfolio level projects.

For help with project proposals or questions regarding portfolios, please contact Luke: ext. 7609 or at lukegeorge@weber.edu."