Hello, students! We're excited to have you here this semester. For some of you, this is your first semester at college, and for others, you've been in school for a while but haven't studied English for so long that you want a refresher on grammar rules and usage. Our goal is for you to get everything out of this program that you possibly can.

We have many tutors here, ready and willing to help you whenever you need. We are students, and we understand the pressure of getting all of your work done for every class. We are workers, and we understand that it is difficult to work while going to school. We are here for you to help you deal with the pressure of your class. We know that it takes a lot out of a person to work and go to school, but because we have been there, we also know that it is possible to go to school and work at the same time.

Understanding the pressures of students is half of the reason that tutoring centers exist. When you are finished with this course, we want you to feel comfortable using other services, like math tutoring and supplemental instruction (SI). In fact, we use the various services ourselves—it's part of student success—and we know some of those tutors and SI leaders through our own experiences being tutored. We have flyers for the other tutoring locations and services, and we want you to know that tutors are here as a resource to aid you in passing your classes. However, we cannot take the classes for you, so while we will help you understand your coursework better, we cannot do your homework for you.

Your English class requires that you come in for tutoring so that you will get used to calling on tutors for additional understanding. We have different ways for you to get your required sessions done. Walk-in tutor sessions do not require appointments. You may have to wait for a few minutes, but usually, when you come in, a tutor will be available right away. You can also sign up for a specific appointment time so that you get the next available tutor when you walk in, even if drop-in students are waiting in line. Also, we have online tutoring sessions available. These online sessions do require an appointment, and the instructions for that are online at weber.edu/delc at the Online English Tutoring link.

Remember, you can come in as often as you'd like to get help studying grammar concepts or writing upcoming essays. If you don't understand a grammar concept, don't let the class pass you by: ask your professor questions or come in for tutoring on that concept. We have computers available for you to use, and if you want to do homework while at school, we can answer any questions you might have while typing your essays.

We are here to help you! We want you to succeed in every future class because of this course: we are confident that through using the tutoring centers, exercising good time management skills, and improving your writing and critical thinking, you will have an easier time in future courses. Just remember to visit us for any questions about your classes—if we don't know the answer, we'll look it up—and we look forward to helping you with your English 0900 or 0955 class for starters!

Sincerely,

The DELC tutors!