**Jane Doe**

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**EDUCATION**

**Weber State University, Goddard School of Business & Economics,** Ogden UT

Bachelor of Science April 2019

Major: Management of Information Systems GPA: 3.66/4.00

**SKILLS & QUALIFICATIONS**

**Development / Web Tools**

HTML

CSS

Apache

Email Trace

XHTML

Java

JavaScript

PHP

Internet Information Services (IIS)

**Operating Systems**

Windows

Server 2008

Server 2012

OpenSUSE

Snow Leopard

Linux

FreeBSD  
Linux Mint

Ubuntu

DOS Commands

**Cyber Security / Networking**

Server Manager

Active Directory

Group Policy Objects (GPO)

Security Policies

Auditing

FTP Server

Packet Analysis

Wireshark

OPNET  
InSSIDer

Ekahau HeatMapper

TCP/IP-OSI Firewalls

DHCP

NAP

Secure Shell

LAN/WAN management

Subnetting

Remote Desktop

**Applications / Utilities**

MS Office Suite

Mozilla

Firefox

Safari

Google Office Suite

Chrome

Quickbooks

Acrobat Pro

Telnet

System Backup

CCleaner

Process Explorer

Task Manager

File Shredding

Recuva

Eraser

FileZilla

IP Config

Ping

Tracert

Pathping

Netstat

Nslookup

ARP

NET

FTPBatch Files

PowerShell

**Relevant Courses**

Software Development

Database Design & Implementation

Information Security I/II

IT Project Management & System Design

Enterprise Software Development

E-business Technologies & Web Development

**TECHNICAL PROJECTS**

**Class Project: Information Security** April 2018

* Interpreted web security issues with WebGoat and cross-site scripting improving security efficiency 37%
* Improved web security features 25% with Apache HTTP Server

**Class Project: Virtualization** December 2017

* Built a secure virtual system of 150 virtual machines in Oracle VirtualBox and Microsoft Hyper-V
* Tested network stability over 17 LAN Designs, finding 8 inefficient switches

**EXPERIENCE**

**Workday**, Salt Lake City, UT

QA/Developer August 2017 – September 2016

* Developed 6 small projects and fixed 80% defects within the PRISM system.
* Facilitated data integrity policies and procedures for 3 offices to improve data processes and storage by 23%
* Utilized PRISM Analytics to virtualize nested aggregations and blended data for 35 clients 3 days ahead of schedule

**Blu Fuels**, Salt Lake City, UT

Intern – Network Operator May 2016 – August 2016

* Developed processes for installation and maintenance of end-user devices and provided training to support end user
* Identified network failures and worked with the network administrators to resolve issues; created tracking and resolution to assigned tickets
* Negotiated with vendors on warranty and/or maintenance contracts to ensure the most cost effective repairs possible