Weber State University Biennial Report on Assessment of Student Learning

Cover Page

Department/Program: Entrepreneurship Program Academic Year of Report: 2022 and 2023 (covering Summer 2021 through Spring 2023) Date Submitted: 12/19/2023 Report author(s): Jennifer S. Anderson, Chair, Dept of Business Administration & Marketing

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The Institutional Effectiveness website hosts a page for each program that displays assessment reports and information. All available biennial assessment and program review reports are located at the bottom of the program's page on our site. As a part of the biennial report process, we ask that you please review your page for completeness and accuracy, and indicate below the changes that need to be made in sections A-E.

Program page link: <u>https://www.weber.edu/ie/Results/entrepreneurship.html</u>

A. Mission Statement

Information is current; no changes required: please see update below

Update if not current:

The mission of the Entrepreneurship Program is to prepare and adequately train students to develop an entrepreneurial mindset and launch and grow new ventures.

B. Student Learning Outcomes

(Please include certificate and associate credential learning outcomes)

Information is current; no changes required: please see update below

Update if not current:

The Entrepreneurship programs at Weber State University are unique in two key ways that affect establishment and assessment of learning outcomes. The first relates to the broader curricular structure of the programs, and the second relates to the purpose for which individual courses are structured and delivered. These features are common to all of our Entrepreneurship programs; here, we provide information on the Certificate and Associates programs.

The broader curricular structure is comprised of a group of 1-credit courses that cover a wide variety of topics that prepare entrepreneurs for specific functions and activities as they launch their small businesses. Two exceptions are ENTR 1002, Startup Innovation and ENTR 3002 (now ENTR 2550), Scale and Exit. The former is a broad introductory course and the latter, while not a capstone, does require a deeper dive into key areas of study.

Individual courses were developed for the purposes of highly focused and applied study in a specific functional area or activity related to planning, launching, growing, and maintaining a small business. The curriculum grid, provided below, illustrates the nature of the courses. The courses were originally developed this way for the Certificate program to ensure maximum flexibility for both matriculated students and community adult learners who are currently developing small businesses. The Associates of Science in Entrepreneurship was developed to give matriculated students a more comprehensive program anchored in Entrepreneurship and complemented by one of 6 areas of emphasis.

Certificate students must earn 10 credit hours in Entrepreneurship courses to earn their certificate. Program and course structure drive assessment at the course level for the Certificate in Entrepreneurship program; further details are provided below and in Section C.

The Associates of Science in Entrepreneurship was developed for matriculated Weber State University students, and includes 16 credit hours in Entrepreneurship courses and 9 credit hours in the student's choice of one of 6 areas of emphasis, in addition to General Education requirements for the Associates degree. Program and course structure drive assessment at the program level for the AS in Entrepreneurship; further details are provided below and in Section C.

Certificate in Entrepreneurship

Students earning a Certificate in Entrepreneurship may take Entrepreneurship courses, including the 3-credit courses, on an á la carte basis. Students earning the certificate take 10 credit hours, which can be completed with a minimum of 6 courses, out of the 13 courses available in the program. In addition to being able to take any combination of courses to meet the credit requirements, students do not have to take the courses in sequence. The implication of this structure is that the Certificate program does not have program-level learning outcomes. While there are a number of course outcomes that are common across multiple courses (e.g., critical and creative thinking), the program structure and student choice mean that we cannot create program-level outcomes. Course-level outcomes for each of the courses in the Entrepreneurship program can be found in the curriculum grid in Section C.

Associates in Entrepreneurship

Students earning an Associates of Science in Entrepreneurship take General Education courses appropriate for the Associates of Science degree, 16 credits of Entrepreneurship courses, and 9 credits in one of 6 areas of emphasis – Business Administration, Communications, Computing, Outdoor Recreation, Product Design & Development, and Psychology. The structure of the program means that students must take all but one of the 1-credit courses in the Entrepreneurship program (there are a total of 17 credits in the entire program). Student Learning Outcomes for the Associates of Science in Entrepreneurship are:

- 1. Students will be able to identify issues and problems, gather and organize relevant data and information to analyze and validate issues and problems, and draw logical conclusions through analysis and reasoning, and posit viable alternative solutions. (Analytical and Critical Thinkers*)
- 2. Students will be able to demonstrate knowledge of key business and area emphasis disciplines. (Knowledge of Key Concepts*)

Students will demonstrate proficiency in these learning outcomes in the following ways:

- Learn the process of market and product innovation
- Gain an understanding of community resources available to entrepreneurs
- Learn business scalability and exit strategies

* Analytical and Critical Thinkers, and Knowledge of Key Concepts, are two of the main learning outcomes that the Goddard School focuses

on as part of Assurance of Learning processes for AACSB accreditation. The numbered items above pertain to the Associates of Science in Entrepreneurship and map on to their respectively-listed AACSB learning outcomes, in parentheses. The bulleted items above are how we operationalize these learning outcomes in this particular program.

C. Curriculum Grid

(Please review your current curriculum grid and verify that at least one course has been identified for each outcome in which you expect your students to demonstrate the desired competency of a graduating student. This could be shown in a variety of ways: classroom work, clinical or internship work, a field test, an ePortfolio, etc. You may request access to the Google Sheet on our site if that is easiest, or we can make the updates. Please reach out to <u>oie@weber.edu</u> if you wish to have access)

Information is current; no changes required: please see update below

Update if not current: please see update below

Entrepreneurship Curriculum

Course Name & Number		Course-level Learning Outcomes	Assessment Tools	AS Mapping	AACSB Mapping
Startup Innovation	ENTR 1002	Individual development - resiliency, vision, goal setting, change, creative confidence Fundamentals - entrepreneurial mindset & models, evaluation of new venture ideas, value proposition	Signature Assignment - one-page landing website, 60-second marketing video, established pre-sales and/or sales	Market & Product Innovation; Community Resources	Analytical & Critical Thinkers; Knowledge of Key Concepts
Marketing Strategy	ENTR 2002	Marketing - strategy, differentiation, branding, consumer targeting	Signature Assignment - a written marketing audit	Market & Product Innovation	Analytical & Critical Thinkers; Knowledge of Key Concepts
Marketing Execution	ENTR 2003	Marketing execution - differentiation, branding, consumer targeting	Signature Assignment - a complete written marketing plan	Market & Product Innovation	Knowledge of Key Concepts
Branding	ENTR 2004	Business model design, opportunity analysis	Comprehensive Module Exams (2 modules)	Market & Product Innovation; Scalability & Exit	Analytical & Critical Thinkers; Knowledge of Key Concepts
Product to Market	ENTR 2005	Business analysis - operationalization of idea to product, product to customer	Comprehensive Module Exams (4 modules)	Market & Product Innovation; Scalability & Exit	Analytical & Critical Thinkers
E-Commerce	ENTR 2006	Marketing execution - consumer targeting, pricing, web design Supply Chain, Scalability	Signature Assignment - fully functioning live website linked to Google Analytics, CRM functions, advertising	Market & Product Innovation; Community Resources; Scale & Exit	Analytical & Critical Thinkers; Knowledge of Key Concepts
Product Design & Prototyping	ENTR 2007	Product design and development - prototyping, concept development, the development cycle	Signature Assignment - a complete and comprehensive product design and development plan and presentation	Market & Product Innovation; Community Resources	Analytical & Critical Thinkers; Knowledge of Key Concepts
Legal Foundations	ENTR 2008	Legal environment of business, ethical business practices	Comprehensive Module Exams (10 modules)	Community Resources; Scale & Exit	Analytical & Critical Thinkers; Knowledge of Key Concepts
Money Management	ENTR 2009	Financial accounting - balance sheet, income statement, financial projections	Signature Assignment - a comprehensive financial model and plan and presentation	Community Resources; Scale & Exit	Analytical & Critical Thinkers; Knowledge of Key Concepts
Funding	ENTR 2010	Managerial finance - new venture financing, financial evaluation and projections	Signature Assignment - a research paper covering entrepreneur, lender and investor perspectives on financial models and plans	Community Resources; Scale & Exit	Analytical & Critical Thinkers; Knowledge of Key Concepts
Results-Focused Leadership	ENTR 2011	Leadership - motivation, persuasion Teams - leading teams, team problem solving	Comprehensive Module Exams (2 modules)	Market & Product Innovation; Community Resources	Analytical & Critical Thinkers; Knowledge of Key Concepts
People Management	ENTR 2012	Leadership - essentials, leadership development, ethical leadership	Comprehensive Module Exams (4 modules)	Market & Product Innovation; Community Resources	Analytical & Critical Thinkers; Knowledge of Key Concepts
Scale & Exit	ENTR 3002	Innovation - market and product innovation Scalability and Exit	Cumulative assignments merging course content with customer/potential customer interactions	Market & Product Innovation; Community Resources; Scale & Exit	Analytical & Critical Thinkers; Knowledge of Key Concepts

Report due 11/15/2023

Business	ACCT 2010 - Survey of Accounting I			
(choose 9 credit hours)	ACCT 2020 - Survey of Accounting II			
	ECON 2010 - Principles of Microeconomics			
	ECON 2020 - Principles of Macroeconomics			
	QUAN 2600 - Business Statistics I			
Communication	COMM 1020 - Principles of Public Speaking			
(choose 9 credit hours)	COMM 1140 - Writing for Workplace Communication			
	COMM 2110 - Interpersonal and Small Group Communications			
	COMM 2250 - Essentiala of Digital Media			
	COMM 2400 - Social Media for Communicators			
	COMM 2550 - Communication in Professional Settings			
Computing	CS 1030 - Foundations of Computing (required)			
(one required; choose 6	CS 1400 - Programming I			
credit hours from	NET 2200 - Microcomputer Operating Systems			
remaining)	WEB 1400 - Web Design and Usability			
	CS 2550 - Introduction to Database Design and SQL			
Outdoor Recreation	REC 1535 - Leave No Trace Trainer			
(all required)	OCRE 2500 - Introduction to Outdoor Pursuits			
	OCRE 2550 - Leadership and Safety Management for Outdoor Pursuits			
Product Design & Development	PDD 1030 - Introduction to Product Design and Development			
(all required)	PDD 1010 - Introduction to Engineering & Technical Design (SolidWorks)			
	PDD 1160 - Geometric Dimensioning & Tolerance Using 3D CAD			
Psychology	PSY 1010 SS - Introductory Psychology			
(all required)	PSY 2000 SS - The Psychology of Human Relationships			
	PSY 2250 - Learning & Memory			

Area Emphasis Curriculum (these are folded into AS in Entrepreneurship program learning outcomes)

D. Program and Contact Information

Information is current; no changes required: please see update below

Update if not current:

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E. Assessment Plan

We have traditionally asked programs to report on outcome achievement by students at the course level. We are encouraging programs to consider alternative assessment approaches and plans that are outcome-based as opposed to course-based, though course-based assessment can continue to be used. A complete assessment plan should include:

- a timeline (which courses or which outcomes will be assessed each year),
- an overall assessment strategy (course-based, outcome-based, reviewed juries, ePortfolio, field tests, etc.)
- information about how you will collect and review data
- information about how the department/program faculty are engaged in the assessment review.

Information is current; no changes required: please see update below

Update if not current:

Certificate

For the certificate program, assessment occurs at the course level. Learning outcome assessment is aligned with the Assurance of Learning cycle required for AACSB accreditation, which is every two years. The Goddard School completed AACSB reaccreditation in spring 2023, and assessment of learning outcomes for the certificate will be measured in the 2024-2025 and 2026-2027 academic years. Because certificate learning outcomes are at the course level, data is gathered for each course, each year, even though assessment of that data occurs every two years. Data is collected from Canvas and housed on secure university servers (e.g., Box) for review. For the biennial review period (2021-2023; covered in our latest AACSB review), program faculty used graded assignments in each course to evaluate achievement of course-level learning outcomes. The majority of courses utilize a comprehensive signature assignment to evaluate learning outcomes (see Section C).

Associates

For the Associates program, assessment occurs at the program level. The Associates degree was launched in Fall of 2023, and thus falls in step with current AACSB Assurance of Learning processes and timing. The Goddard School completed AACSB reaccreditation in spring 2023, and assessment of learning outcomes for the Associates will be measured in the 2024-2025 and 2026-2027 academic years. Data will be gathered every two years, and will be drawn from a combination of online modules (Canvas) and applied learning activities. Online modules will include outcome-based assignments and worksheets focusing on the three areas of proficiency they will be expected to demonstrate as listed in Section B (bulleted). Applied learning activities will consist of preparation for, and participation in, juried pitch competitions and pitch events that students engage in, as part of their program of study. Pitch competitions and events are judged by a panel of community business leaders (e.g., entrepreneurs, businesspeople, Chamber of Commerce members, Goddard School leadership). Documents associated with pitch preparations will be matched with judges' feedback on pitches in competitions and events, and this information will be compared to the areas of proficiency listed in Section B (bulleted).

*Note: OIE can help with additional assessment support through Canvas. Program learning outcomes can be added to Canvas so that outcomes can be aligned to assignments and rubrics. If you are interested in learning how this process works, please reach out to <u>oie@weber.edu</u>.

Appendix B

Please provide the following information about the full-time *and adjunct faculty* contracted by your department during the last academic year (summer through spring). Gathering this information each year will help with the headcount reporting that must be done for the final Five-Year Program Review document that is shared with the State Board of Regents.

Faculty Headcount	2019-20	2020-21	2021-22	2022-23
With Doctoral Degrees (Including MFA and other terminal degrees, as specified by the institution)				
Full-time Tenured	1	1	1	1
Full-time Non-Tenured (includes tenure-track)				
Part-time and adjunct	2	2	2	2
With Master's Degrees				
Full-time Tenured				
Full-time Non-Tenured	1	1	1	1
Part-time and adjunct	2	2	2	2
With Bachelor's Degrees				
Full-time Tenured				
Full-time Non-tenured				
Part-time and adjunct	3	3	3	3
Other				
Full-time Tenured				
Full-time Non-tenured				
Part-time				
Total Headcount Faculty				
Full-time Tenured	1	1	1	1
Full-time Non-tenured	1	1	1	1
Part-time	7	7	7	7

Glossary

Student Learning Outcomes/Measurable Learning Outcomes

The terms 'learning outcome', 'learning objective', 'learning competency', and 'learning goal' are often used interchangeably. Broadly, these terms reference what we want students to be able to do AFTER they pass a course or graduate from a program. For this document, we will use the word 'outcomes'. Good learning outcomes are specific (but not too specific), are observable, and are clear. Good learning outcomes focus on skills: knowledge and understanding; transferrable skills; habits of mind; career skills; attitudes and values.

- Should be developed using action words (if you can see it, you can assess it).
- Use compound statements judiciously.
- Use complex statements judiciously.

Curriculum Grid

A chart identifying the key learning outcomes addressed in each of the curriculum's key elements or learning experiences (Suskie, 2019). A good curriculum:

- Gives students ample, diverse opportunities to achieve core learning outcomes.
- Has appropriate, progressive rigor.
- Concludes with an integrative, synthesizing capstone experience.
- Is focused and simple.
- Uses research-informed strategies to help students learn and succeed.
- Is consistent across venues and modalities.
- Is greater than the sum of its parts.

Target Performance (previously referred to as 'Threshold')

The level of performance at which students are doing well enough to succeed in later studies (e.g., next course in sequence or next level of course) or career.

Actual Performance

How students performed on the specific assessment. An average score is less meaningful than a distribution of scores (for example, 72% of students met or exceeded the target performance, 5% of students failed the assessment).

Closing the Loop

The process of following up on changes made to curriculum, pedagogy, materials, etc., to determine if the changes had the desired impact.

Continuous Improvement

An idea with roots in manufacturing, that promotes the ongoing effort to improve. Continuous improvement uses data and evidence to improve student learning and drive student success.

Direct evidence

Evidence based upon actual student work; performance on a test, a presentation, or a research paper, for example. Direct evidence is tangible, visible, and measurable.

Indirect evidence

Evidence that serves as a proxy for student learning. May include student opinion/perception of learning, course grades, measures of satisfaction, participation. Works well as a complement to direct evidence.

HIEE – High Impact Educational Experiences

Promote student learning through curricular and co-curricular activities that are intentionally designed to foster active and integrative student engagement by utilizing multiple impact strategies. Please see <u>https://weber.edu/weberthrives/HIEE.html</u>