Weber State University Biennial Report on Assessment of Student Learning

Cover Page

Department/Program: Sociology & Anthropology / Sociology

Academic Year of Report: 2019/21 (covering Summer 2019 through Spring 2021)

Date Submitted: Nov. 15, 2021

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We have updated the Institutional Effectiveness website, which includes an update for each program page. All Biennial Assessment and Program Review reports will now be available on a single page. Please review your page for completeness and accuracy, and indicate on the list below the changes that need to be made. Access your program page from the top-level <u>results</u> page. Select the appropriate college and then your program from the subsequent page.

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_X__ Information is current; no changes required.

Update if not current:

B. Student Learning Outcomes

(please note the addition of certificate and associate credential learning outcomes)

_X__ Information is current; no changes required.

Update if not current:

- **C.** Curriculum (please note, we are using Google Sheets for this section so that updates are easier to make)
 - _X__ Information is current; no changes required.

Update if not current (you may request access to the Google Sheet if that is easiest, or we can make the updates):

(Please review your current curriculum grid and verify that at least one course has been identified for each outcome in which you expect your students to demonstrate the desired competency of a graduating student. This could be shown in a variety of ways: classroom work, clinical or internship work, a field test, an ePortfolio, etc.)

Sociology Program Learning Outcomes Grid

Courses in Program	Departmen	t/Program L	earning Outcor	mes		
All graduating seniors take a final, Senior Capstone Course (SOC 4900). It is the only course where graduating students are assessed. The course requires students to conduct an independent research project, a senior thesis, from the beginning to the end. Students develop a research question, write a literature review, design the study, defend their research proposal, collect primary data, analyze data, write a senior thesis paper, defend it in class and present it in the Annual Sociology & Anthropology Student Research Conference to an audience of lower level students and faculty.	Conduct research and analyze data.	Communi cate skillfully	Identify and explain the terms, concepts, and theories of the discipline of sociology.	Practice critical thinking	Apply historical, cultural, and global perspecti ves to the interactio n of groups and societies	Prepare a foundation for careers, graduate studies, and informed participation in a complex society
SOC 4900 Senior Capstone Course	Mastered Senior thesis	Mastered Presentati on of senior thesis in class and in a research conference	Emphasized Literature review for senior thesis	Emphasized Collection and analysis of primary data for senior thesis	Variable Included in literature review, varies by student	Emphasized Students prepare CV or resume; write a job application letter

D. Program and Contact Information

_X__ Information is current; no changes required.

Update if not current:

E. Assessment Plan

We have traditionally asked programs to report on outcome achievement by students at the course level. We are encouraging programs to consider alternative assessment approaches and plans that are outcome-based as opposed to course-based, though course-based assessment can continue to be used. A complete assessment plan will include a timeline (which courses or which outcomes will be assessed each year), an overall assessment strategy (course-based, outcome-based, reviewed juries, ePortfolio, field tests, etc.), information about how you will collect and review data, and information about how the department/program faculty are engaged in the assessment review.

_X__ Information is current; no changes required.

Update if not current:

New plan:

(Yr 2) AY 2017-18 (report by 11/15/2018)

Program learning outcomes #1 and #2: (Required courses) **SOC 1010, SOC 1020, SOC 3030, SOC 3600, SOC 3660, SOC 4030, SOC 4900** (Electives, Fall 2017) **SOC 3130, SOC 3270**

(Electives, Spring 2018) **SOC 3250**, SOC 3300

(Yr 3) AY 2018-19 (report by Nov 15, 2019)

Program learning outcomes #3 and #4: (Required courses) SOC 1010, SOC 1020, SOC 3030, SOC 3600, SOC 3660, SOC 4030, SOC 4900

(Electives, Fall 2018) **SOC 3260**, SOC 3420

(Electives, Spring 2019) SOC 3000, SOC 3010, SOC 3110

(Yr 4) AY 2019-20 (report by Nov 15, 2020)

Program learning outcomes #5 and #6: (Required courses) SOC 1010, SOC 1020, SOC 3030, SOC 3600, SOC 3660, SOC 4030, SOC 4900

(Electives, Fall 2019 SOC 3400, SOC 4410

(Electives, Spring 2020) SOC 3410, SOC 3850

(Yr 5) AY 2020-21 Self-study, no assessment report

(Electives, Fall 2020) SOC 3840, SOC 4550

(Electives, Spring 2021) SOC 3550, SOC 4270

Will be assessed for the Nov 15, 2021 assessment report

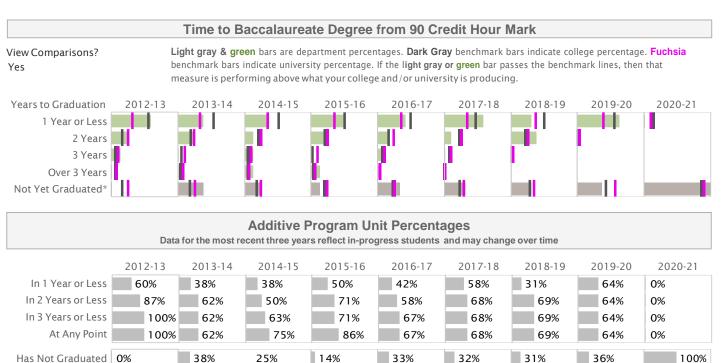
F. Student Achievement

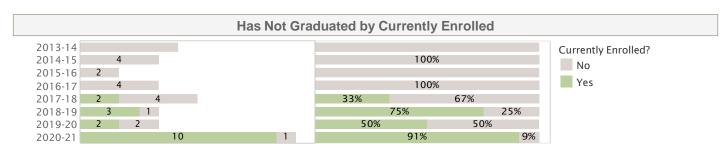
Percent of students completing degrees after 90 credit hours within 2 years and a reflection on that metric (this information can be accessed on the Program Review Undergraduate dashboard – tab labeled, 'Time to Grad from 90CH – please reach out to oie@weber.edu if you need help with this metric). What department initiatives are in place to address this?

From 2018-2020 period, Sociology program averages a 67% completion within 2 years of 90 CH. This is a significant increase from the two-year period of 2016-2018, which the completion rate was 63%. Furthermore, giving the almost 2-year COVID pandemic interruption, this increase means even more. This has been the greater effort made by each of the faculties in the program to do whatever needed to move students forward. And the result shows. See the dashboard data next page.

Undergraduate Program Review Time to Baccalaureate Degree From 90 Credit Hours

Data as of: 10/29/21 1055 AM





	Overall Numbers and Percentages									
		2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21
	University	959 (31%)	986 (33%)	1045 (35%)	993 (35%)	1051 (36%)	1024 (34%)	1141 (37%)	1171 (39%)	303 (10%)
1 Year or Less	College	220 (56%)	190 (53%)	182 (51%)	177 (51%)	152 (49%)	166 (47%)	186 (50%)	176 (56%)	50 (14%)
	Program	9 (60%)	5 (38%)	6 (38%)	7 (50%)	5 (42%)	11 (58%)	4 (31%)	7 (64%)	0 (0%)
	University	760 (25%)	714 (24%)	740 (25%)	703 (25%)	705 (24%)	770 (26%)	790 (26%)	115 (4%)	
2 Years	College	63 (16%)	70 (20%)	72 (20%)	74 (21%)	50 (16%)	80 (23%)	81 (22%)	4 (1%)	
	Program	4 (27%)	3 (23%)	2 (13%)	3 (21%)	2 (17%)	2 (11%)	5 (38%)	0 (0%)	
	University	297 (10%)	300 (10%)	273 (9%)	280 (10%)	302 (10%)	301 (10%)	62 (2%)		
3 Years	College	24 (6%)	19 (5%)	19 (5%)	11 (3%)	25 (8%)	25 (7%)	3 (1%)		

Evidence of Learning

There are varieties of ways in which departments can choose to show evidence of learning.

1) Course-based assessment:

According to Sociology Program Assessment Plan, the AY of 2019-2021, we measure our learning outcomes #5 and #6. The following is list of course-based assessment table and a table of HIEE in our curriculum.

Program learning outcomes #5 and #6:

1. Required courses for majors from 2019 fall to 2021 spring:

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Table 1A & 1B -- SOC 1010 – outcomes 1-3 by Ollilainen and Morris, page 8-28
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Table 2 -- SOC 3030 – outcomes 5-6 by Trentelman, page 28-32

Table 3 -- SOC 3600 – outcomes 5-6 by Reynolds, page 32-34

Table 4 -- SOC 3660 – outcomes 5-6 by Morris, *page 34-36*

Table 5 -- SOC 4030 - outcomes 5-6 by Hill, page 36-39

Table 6 -- SOC 4900 - outcomes 5-6 by Hill, page 39-41

2. Elective courses from 2019 fall to 2021 spring:

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Table 7A & 7B – SOC 1020 – outcomes 1-3 by Glass and Trentelman, page 41-47
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Table 8 -- SOC 3400 - outcomes 5-6 by Glass, page 48-49

Table 9 -- SOC 4410 - outcomes 5-6 by Reynolds, *page 50-54*

Table 10 -- SOC 3410 - outcomes 5-6 by Reynolds, *page 55-56*

Table 11 -- SOC 3850 - outcomes 5-6 by Glass, page 56-57

Table 12 -- SOC 3840 - outcomes 5-6 by Glass, page 58-59

Table 13 -- SOC 4550 - outcomes 5-6 by Ollilainen, page 59-64

Table 14 -- SOC 3550 - outcomes 5-6 by Reynolds, page 64-67

Table 15 -- SOC 4270 - outcomes 5-6 by Morris, page 67-68

3. General Education Courses from 2019 fall to 2021 spring:

Table 16A &16B – SOC 1010 – outcomes 1-3 by Morris and Ollilainen, *page 69-90* Table 17A & 17B – SOC 1020 –outcomes 1-3 by Glass and Trentelman, *page 90-98*

4. High Impact Educational Experiences in the Curriculum, page 98-99.

1. Evidence of Learning: Courses within the Major

Table 1A:

Evidence of Learning: Courses within the Major

Assessment report - SOC 1010 (2 sections), Fall 2019, Dr. Ollilainen

Outcome	Measurable Learning Outcome Students will demonstrate their mastery of the skill:	Method of Measurement Direct and Indirect Measures*	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results
Gen Ed SS Outcome	Learning outcome 1.	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Reflection:
1. Interactions between individuals and society Students will describe how individuals and groups influence and are influenced by social contexts, institutions, physical environments and/or global process.	By correctly answering multiple choice or True/False exam questions.	Direct measure: 66 students in two sections of SOC 1010 (Fall 2019) completed exams that featured questions tagged for learning outcome #1, "Interactions between individuals and society."	Threshold not met. In multiple choice/T-F exams, only 47% of students cleared the threshold at 60% AND 70% or higher for outcome #1.	This finding indicates that reaching competency level for the firstand perhaps the most important SS outcomecontinues to be challenging for students.	This result, based on tagged questions across three exams, is alarming but, at the same time, reflects the bifurcation of results in most exams I have given in a general education course. They typically feature a range of 50 points and reflect two groups of students—those who come to class, read, and study and those who don't.	This is a challenge that pertains specifically to GE courses and which I have tried to remedy in various ways, without much success. Aside from working on question wording and level of easiness and providing test reviews, I tailored the Signature Assignment to gauge this very outcome. Clearly there is more work to do on

					this. While students in these sections were given the opportunity to work with a learning software associated with the text, I have made it more clearly an exam prep in my current SOC 1010 course.
Learning outcome 2. By creating a lecture for high school students to introduce the concept of "sociological imagination" and illustrate the micromacro connection; i.e., how broader social processes shape individual experiences.	Direct measure: A signature assignment created specifically to help students understand the interaction between the individual and society—how society shapes us (macro) and how we construct society (micro). Student created PowerPoint presentations that were completed individually, in pairs or groups of three. 65 students	Measure 2: Threshold met. 100% of students who completed the SA showed competency at 60% AND 70%. Furthermore, 94% (61/65) of students met the 80% competency threshold.	Measure 2: When students applied the concepts on a topic/question of their own choosing, it seemed to yield a better result. The lowest score on the SA for two sections was 70%.	Measure 2: This finding may reflect the difference of taking a test for which one must prepare and a self-selected and written assignment.	The Reflection: The main goal in the SA was to get students to grasp the micro-macro connection and, while the grading was not as objective as in an exam with correct/incorrect answers, I am encouraged by the result all students demonstrated competency for this outcome. I continue to use this same SA for my current 1010 sections.

	submitted the SA, and each presentation received a grade.				
Learning Outcome 3. By participating in group work to discuss various assigned articles and answer questions about the content as well as apply concepts introduced in the readings.	Measure 3. Indirect measure: These "article quizzes" were competed as group work and were given a letter grade.	Measure 3. Threshold met. 83% of students showed competency at 60% or better and 73% of students were competent at 80% or higher.	Measure 3. I provide non-exam assignments to allow students to work with the material in various ways, including discussion and group work.	Measure 3. This finding is not surprising. I have used group quizzes to help students use the concepts in discussion so they learn to use the terms and apply them to various situations. This assignment relies on someone in the group having done the reading (ideally everyone should have done it) so they often get the benefit from "teaching" others. Not the intended outcome but it happens. Everyone in the group receives the same grade.	Reflection: While these group quizzes work, I have discontinued them for the time being, as many students did not read the assigned articles. I continue to assign article and have students discuss them in groups but only for class participation credit. Will need to re-evaluate whether this assignment should be brought back.

Outcome	Measurable Learning Outcome Students will demonstrate their mastery of the skill:	Method of Measurement Direct and Indirect Measures*	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results
Gen Ed SS Outcome 2. Application of concepts, theories, and methods: Students will apply basic social science concepts, theories, and/or methods to a particular issue and identify factors that influence change.	Measure 1. By correctly answering multiple choice or True/False exam questions.	Measure 1. Direct measure: 66 students in two sections of SOC 1010 (Fall 2019) completed exams that featured questions tagged for learning outcome #2, "applications of concepts, theories and methods."	Measure 1. Threshold met. 80% of students performed at 60% or higher. However, only 58% of students showed competency at 70% or higher.	Measure 1. The threshold was met at 60% or higher but not at 70%. The course emphasizes concepts and theories and much time is dedicated to exam preparation for this outcome.	Measure 1. Sociological theories—and theory in general—is challenging for Intro students many of whom often encounter theoretical frameworks for the first time.	Reflection: I will keep emphasizing theories in exam reviews and continue to provide opportunities for students to discuss them and apply theory to social situations and circumstances.
Gen ED SS Outcome 3. Diverse Perspectives: Students will identify an argument about a social phenomenon and understand alternative explanations.	Measurable Learning Outcome Students will demonstrate their mastery of the skill:	Method of Measurement	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results

Measure 1.	Measure 1.	Measure 1.	Measure 1.	Measure 1.	Reflection:
			Students performed	Many of the	
Measure 1. By correctly answering multiple choice or True/False exam questions.	Direct measure:	Measure 1. Threshold was met. 94% of students performed at 60% or higher. Further, 79% at 70% or better, and 61% were at 80% or higher.	Students performed better on questions about diverse perspectives compared to SS		I am happy that the majority of students performed at 80% or higher on this outcome that gauges critical thinking—the skill of considering alternative explanations and understating diverse circumstances. Sociology as a discipline is at its best in helping students get this right. There is always room for improvement, though. The action plan is to keep focusing on theoretical frameworks for understanding alternative
					theoretical frameworks for understanding

Summary Reflection: This assessment is based on students' work in two sections (one day time and one evening) of Introduction to Sociology in the Fall of 2019. The course is evaluated mostly (75%) on the basis of exam scores but other assignments were created to diversify the base for final grades. Exams are the most objective measure of student competence, the rest of the assignments (the SA, article quizzes, and class participation) are discussion based and/or completed in groups. The objective measures of student learning produce weaker results for all three SS learning outcomes, which is understandable. Students' preparation for and efforts in exams vary greatly in Gen Ed courses. Students like working together on assignments (especially quizzes), but individual competence is difficult to gauge through group work. I have tried to balance the assignments to provide broad-based course evaluation scheme. Much work still to do for improving competence on outcome 1.

Table 1B:

Evidence of Learning: -- Soc 1010 by Morris

Courses within the Major Assessment report based on 2021 spring

Outcome	Measurable Learning	Method of Measurement	Threshold	Findings Linked to Learning	Interpretation of Findings (compiled	Action Plan/Useof
	Outcome Students will demonstrate their mastery of the skill by:	Direct and Indirect Measures*	70% of students should perform at 60% or better	Outcomes	from multiple sections and data points)	Results

Gen ED SS	Learning outcome	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Reflection:
Outcome 1:	1.					
"Interactions						
between individuals						
and society"						
Students will						
describe how						
individuals and						
groups influence and						
are influenced by						
social contexts,						
institutions, physical						
environments and/or						
global process.						

Outcome	Measurable	Method of	Threshold	Findings Linked	Interpretation of	Action
	Learning	Measurement		to Learning	Findings	Plan/Use of
	Outcome			Outcomes		Results
	Evaluating Evaluatin	Through	Calculation		This past year has	I implemented
	g possible solutions	participation with:	Method:	2.57 /3	been an interesting one	several changes
	to the many social		65/35	2.64 /3	to reflect upon. I	across several
	problems we cover as	The Myth– your	Decaying		began the year in the	course preps
	you reflect on your	Callero readings.	Average		classroom, as usual;	because of my
	exploriments and also	Service— and	Example:		mid-semester the	work in the
	respond to <i>The Myth</i>	Experiential-	Most recent		Covid19 pandemic	eLearning course.
	of Individualism	Learning	result		shifted classes to an	After completing
	chapter readings.	Sensitizing	counts as		online/virtual format.	the certificate, over
		Students' Sense of	65% of		This change came with	the 2020 holiday
	Creating a positive	Social Justice	mastery		a few insights. In	break, I took those
	relationship with the	Awareness.	weight,		Introduction to	ideas and
	community partner		average of		Sociology, a course	completely
	that is benefiting		all other		that has the same	redesigned my
	from your service		results		curriculum regardless	Intro to Sociology
	learning hours as you		count as		· · · · · · · · · · · · · · · · · · ·	course + retaining
	develop your own		35% of		there was a noticeable	the lower academic
	awareness (see p. 7 of		weight. If			rigor I had adopted
	the syllabus for more)		there is only	,	evaluations. In the	during Fall of

of the social issue(s)	one result,	Spring, my Intro to	2020. After
that the community	the single	Soc average evaluation	redesigning my
partner serves.	score will	score (once again	Intro to Soc
	be returned.	averaged between two	course, I then
	1- Item scores:	sections) was 4.885. In	completed a Best
	Example item	the Fall, this number	Practices Course
	scores:	was 4.175. This is a	Review (BPR) of
	1, 4, 2, 3, 5,	14.53% decrease in	the new curriculum
	3, 6	positive perceptions	and delivery. I
	2- Final score:	based on these student	completed the BPR
	Example final	evaluations. As I	just prior to the
	score	consider the possible	start of the Spring
	4.95	explanations for this	2021 semester.
		shift, I am left with a	According to WSU
		few addendums to	online, my Intro to
		ponder:	Soc course is now
			being taught using
		1) In response to	best practices. I am
		the "let's be	eager to see if this
		mindful of our	improves scores
		expectations of	from Fall 2020.
		students in this	
		moment" calls	
		echoing across	
		academia, I	
		reduced the	
		academic rigor	
		of my Fall	
		2020 Intro to	
		Sociology	
		courses, e.g., I	
		reduced the	
		number of	
		hours students	
		needed to	
		complete in	
		community	

	T	, ,	
			service, I
			reduced
			presentation
			expectations to
			one group
			presentation
			for the entire
			semester, and I
			posted a PDF
			of the first
			weeks of
			chapter
			readings.
			2) Despite the
			changes, I
			experienced
			more student
			"complaining"
			about the
			workload in the
			Fall as
			compared to
			any previous
			semester that I
			have taught
			Intro to
			Sociology
			3) As noted, even
			though this was
			an overall
			easier course,
			my evaluations
			were lower.
			were lower.
			I am left wondering:
			i am icit wondering.
L	<u> </u>	<u> </u>	

1) Did the format, online/virtual learning, contribute to these changes? 2) Did the external environment of stressors impact students' overall perceptions of their college experience, i.e., stress about life and Covid19 et cetera impacting learning? 3) Is a near 15% reduction in positive impressions of the course the result my having no physical presence in my classes? If this is is true, and it likely is a factor, this is a strong point in favor of face-to-face	T	1	
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favor of face-			
			strong point in
to-face			
			to-face

				instruction as a vital source of learning in the higher education experience, despite calls to shift more and more learning to online formats.	
Gen ED SS	Measure 1 – direct	Measure 1 –	Measure 1 –	Measure 1	Reflection:
Outcome 2:		direct	direct		
"Application of					
concepts, theories,					
and methods".					
Students will					
apply basic social					
science concepts,					
theories, and/or					
methods to a					
particular issue					
1 1 1					
and identify					
and identify factors that influence change.					

Outcome	Measurable Learning	Method of Measurement	Threshold	Findings Linked to Learning	Interpretation of Findings)	Action Plan/Use of
	Outcome			Outcomes		Results
	Applying your	Through	Calculation	2.41 /3	This past year has	I implemented
	knowledge of	participation with:	Method:		been an interesting one	several changes
	sociology readings in		65/35		to reflect upon. I	across several
	Seeing Ourselves and	 Quizzes— 	Decaying		began the year in the	course preps
	online sources	x13.	Average		classroom, as usual;	because of my
	successfully on		Example:		mid-semester the	work in the

quizzes + with	 Weekly 	Most recent	Co	ovid19 pandemic	eLearning course.
meaningful	Discussions	result	sh	aifted classes to an	After completing
comments during	-x13.	counts as	or	nline/virtual format.	the certificate, over
presentations and	 Group 	65% of	Tì	his change came with	the 2020 holiday
weekly discussions.	Presentation	mastery	a t	few insights. In	break, I took those
	s- x8	weight,	In	troduction to	ideas and
		average of	Sc	ociology, a course	completely
		all other	th	at has the same	redesigned my
		results	cu	ırriculum regardless	Intro to Sociology
		count as	of	delivery format	course + retaining
		35% of	the	ere was a noticeable	the lower academic
		weight. If	ch	nange in student	rigor I had adopted
		there is only	ev	aluations. In the	during Fall of
		one result,	1 -	. 0, 1	2020. After
		the single		oc average evaluation	
		score will		`	Intro to Soc
		be returned.		veraged between two	-
		1- Item scores:		ections) was 4.885. In	-
		Example item		*	Practices Course
		scores:			Review (BPR) of
		1, 4, 2, 3, 5,			the new curriculum
		3, 6	F	1 1	and delivery. I
		2- Final score:			completed the BPR
		Example final			just prior to the
		score		-	start of the Spring
		4.95		1	2021 semester.
				aift, I am left with a	According to WSU
				w addendums to	online, my Intro to
			po	onder:	Soc course is now
					being taught using
					best practices. I am
					eager to see if this
					improves scores
				expectations of	from Fall 2020.
				students in this	
				moment" calls	
				echoing across	

T		
		academia, I
		reduced the
		academic rigor
		of my Fall
		2020 Intro to
		Sociology
		courses, e.g., I
		reduced the
		number of
		hours students
		needed to
		complete in
		community
		service, I
		reduced
		presentation
		expectations to
		one group
		presentation
		for the entire
		semester, and I
		posted a PDF
		of the first
		weeks of
		chapter
		readings.
		5) Despite the
		changes, I
		experienced
		more student
		"complaining"
		about the
		workload in the
		Fall as
		compared to
		any previous
		semester that I
		Semester that I

	have taught
	Intro to
	Sociology
	6) As noted, even
	though this was
	an overall
	easier course,
	my evaluations
	were lower.
	I am left wondering:
	4) Did the format,
	online/virtual
	learning,
	contribute to
	these changes?
	5) Did the
	external
	environment of
	stressors
	impact
	students'
	overall
	perceptions of
	their college
	experience,
	i.e., stress
	about life and
	Covid19 et
	cetera
	impacting
	learning?
	6) Is a near 15%
	reduction in
	positive
	impressions of
	Impressions of

			the course the result my having no physical presence in my classes? If this is true, and it likely is a factor, this is a strong point in favor of faceto-face instruction as a vital source of learning in the higher education experience, despite calls to shift more and more learning to online formats.	
Gen ED SS	Measure 1 -	Measure 1 –	Measure 1	Reflection:
Outcome 3:	direct	direct		
"Diverse				
Perspectives" Students will				
identify an argument				
about a social				
phenomenon and				
understand				
alternative				
explanations.				

Outcome	Measurable Learning Outcome	Method of Measurement	Threshold	Findings Linked to Learning Outcomes	Interpretation of Findings)	Action Plan/Use of Results
	Remembering and understanding why it is significant to gain a sociological imagination. Analyzing issues from various sociological perspectives (i.e., Conflict, Functionalism, and Symbolic Interactionism).	 Exploriment s- x5. Weekly Discussions - x13. The Myth- x8 	Calculation Method: 65/35 Decaying Average Example: Most recent result counts as 65% of mastery weight, average of all other results count as 35% of weight. If there is only one result, the single score will be returned. 1- Item scores: Example item scores: 1, 4, 2, 3, 5, 3, 6 2- Final score: Example final		This past year has been an interesting one to reflect upon. I began the year in the classroom, as usual; mid-semester the Covid19 pandemic shifted classes to an online/virtual format. This change came with a few insights. In Introduction to Sociology, a course that has the same curriculum regardless of delivery format there was a noticeable change in student evaluations. In the Spring, my Intro to Soc average evaluation score (once again averaged between two sections) was 4.885. In the Fall, this number was 4.175. This is a 14.53% decrease in positive perceptions based on these student evaluations. As I	across several course preps because of my work in the eLearning course. After completing the certificate, over the 2020 holiday break, I took those ideas and completely redesigned my Intro to Sociology course + retaining the lower academic rigor I had adopted during Fall of 2020. After redesigning my Intro to Soc course, I then completed a Best Practices Course Review (BPR) of the new curriculum and delivery. I
			score 4.95		consider the possible explanations for this	start of the Spring 2021 semester.

		shift, I am left with a	According to WSU
		few addendums to	online, my Intro to
		ponder:	Soc course is now
		<u> </u>	being taught using
			best practices. I am
			eager to see if this
			improves scores
		expectations of	from Fall 2020.
		students in this	110111 1 a11 2020.
		moment" calls	
		echoing across	
		academia, I	
		reduced the	
		academic rigor	
		of my Fall	
		2020 Intro to	
		Sociology	
		courses, e.g., I	
		reduced the	
		number of	
		hours students	
		needed to	
		complete in	
		community	
		service, I	
		reduced	
		presentation	
		expectations to	
		one group	
		presentation	
		for the entire	
		semester, and I	
		posted a PDF	
		of the first	
		weeks of	
		chapter	
		readings.	

	I I		
			8) Despite the
			changes, I
			experienced
			more student
			"complaining"
			about the
			workload in the
			Fall as
			compared to
			any previous
			semester that I
			have taught
			Intro to
			Sociology
			9) As noted, even
			though this was
			an overall
			easier course,
			my evaluations
			were lower.
		I	am left wondering:
			7) Dild 6
			7) Did the format,
			online/virtual
			learning,
			contribute to
			these changes?
			8) Did the
			external
			environment of
			stressors
			impact
			students'
			overall
			perceptions of
			their college

	<u> </u>	
		experience,
		i.e., stress
		about life and
		Covid19 et
		cetera
		impacting
		learning?
		9) Is a near 15%
		reduction in
		positive
		impressions of
		the course the
		result my
		having no
		physical
		presence in my
		classes? If this
		is true, and it
		likely is a
		factor, this is a
		strong point in
		favor of face-
		to-face
		instruction as a
		vital source of
		learning in the
		higher
		education
		experience,
		despite calls to
		shift more and
		more learning
		to online
		formats.

Summary Reflection

This past year has been an interesting one to reflect upon. I began the year in the classroom, as usual; mid-semester the Covid19 pandemic shifted classes to an online/virtual format. This change came with a few insights. In Introduction to Sociology, a course that has the same curriculum regardless of delivery format there was a noticeable change in student evaluations. In the Spring, my Intro to Soc average evaluation score (once again averaged between two sections) was 4.885. In the Fall, this number was 4.175. This is a 14.53% decrease in positive perceptions based on these student evaluations. As I consider the possible explanations for this shift, I am left with a few addendums to ponder:

- 10) In response to the "let's be mindful of our expectations of students in this moment" calls echoing across academia, I reduced the academic rigor of my Fall 2020 Intro to Sociology courses, e.g., I reduced the number of hours students needed to complete in community service, I reduced presentation expectations to one group presentation for the entire semester, and I posted a PDF of the first weeks of chapter readings.
- 11) Despite the changes, I experienced more student "complaining" about the workload in the Fall as compared to *any* previous semester that I have taught Intro to Sociology
- 12) As noted, even though this was an overall easier course, my evaluations were lower.

I am left wondering:

- 10) Did the format, online/virtual learning, contribute to these changes?
- 11) Did the external environment of stressors impact students' overall perceptions of their college experience, i.e., stress about life and Covid19 et cetera impacting learning?
- 12) Is a near 15% reduction in positive impressions of the course the result my having no physical presence in my classes? If this is true, and it likely *is* a factor, this is a strong point in favor of face-to-face instruction as a vital source of learning in the higher education experience, despite calls to shift more and more learning to online formats.

Over the summer of 2020, I looked at the unprecedented pandemic semesters that were now in front of me and decided to pursue the eLearning Certificate offered by WSU online.

Over the summer, I completed the 15-hour Intro to eLearning and 10-hour Growing with Canvas prerequisite courses. During Fall 2020, I completed the three-credit hour eLearning Certificate.

I implemented several changes across several course preps because of my work in the eLearning course. After completing the certificate, over the 2020 holiday break, I took those ideas and completely redesigned my Intro to Sociology course + retaining the lower academic rigor I had adopted during Fall of 2020. After redesigning my Intro to Soc course, I then completed a Best Practices Course Review (BPR) of the new curriculum and delivery. I completed the BPR just prior to the start of the Spring 2021 semester. According to WSU online, my Intro to Soc course is now being taught using best practices. I am eager to see if this improves scores from Fall 2020.

Despite the changes and based on what I have seen so far this Spring semester, I am doubtful much will change. This Spring, I increased my course caps to 65 and a couple of days before the semester each course was full. After the first couple of weeks one class was down to 43 students and the other 32. Additionally, I am finding students continue to complain and even with the Canvas optimization provided by the eLearning Certificate and

BRP, many students continue to get lost in the course. If scores do not increase to offset the 14.53% reduction, I will make a couple of additional academic rigor adjusts I have been pondering, but beyond that I am not willing to adjust workload expectations. If I remain in the 4.0 (+/- .10-20% points) range at the end of this semester, I am going to adjust my expectations for an online or virtual course to expect that 4.0 is where this course *should* be. It seems likely that returning to the near 5.0 scores I have had in the past requires that I be present in the classroom. I do not see that as a failure of curriculum, but rather, one that suggests that an instructor's physical presence matters to the learning process, especially when the rigor of the course has been so thoroughly vetted.

I continue to enjoy good rapport and enrollments in my upper division courses. Though, I do think I am gaining a reputation for being a professor with high expectations. I am okay with this!

Table 2:

Evidence of Learning Worksheet: Courses within the Major – Copy as needed (see appendix for alternative format)

Course: soc 3030 classical theory Semester taught: Spring 2020 by Trentelman Sections included: 1

Evidence of Learning: Courses within the Major								
Measurable	Method of	Target	Actual	Interpretation of	Action Plan/Use	"Closing the		
Learning Outcome	Measurement*	Performance	Performance	Findings	of Results	Loop"		
Learning	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Continue to			
Outcome 5:	(Direct) In an	The target is that at	89% of students	Nearly all	nurture students'			
Students will	essay exam,	least 70% of the	earned 70% or	students were	abilities to apply			
apply historical,	students are asked	students perform at	more for this	able to	these theories, so			
cultural, and	to consider	70% or better of	question. Range:	satisfactorily	they can see the			
global	sociological	the 30 points	63%-100% of	use these	relevance of these			
perspectives to	theories developed	possible for this	points, the mean	theories	explanations not			
the interaction	in the 19 th & 20 th	essay exam	score was 88%	developed to	only in current			
of groups and	centuries to	question.	of the total	explain	society, but			
societies	address French,		points.	historical	within their			
	German, English			European	chosen career			
	and American			societies, to	fields.			
	societies by six			address				
	classical theorists.			contemporary				
	They are asked to			societal issues				
	address issues of			of interest to				
	concern to them in			them in their				

	1 /			C' 11 C		
	the work/career			career field of		
	they are preparing			interest.		
	for, using one of					
	those theories, and					
	also to discuss					
	what aspects of					
	that theory might					
	be problematic for					
	this application.					
	This exam					
	question gives					
	students the					
	opportunity to					
	discover the					
	relevance of					
	learning these					
	theories through					
	real-world					
	application.					
	WFF					
Learning Outcome	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Continue to give	Both careers and
6:	(Direct) Each	The target is that at	100% of students	Each student	students the	graduate school
Students prepare a	student	least 70% of the	earned 70% or	demonstrated at	opportunity to	require oral
foundation for	participates in two	students perform at	more of the total	least	develop these	communication
careers, graduate	group	70% or better of	points possible	competency,	skills, including	skills, as well as
studies, and	presentations, each	the total of 70	for the group	with many	giving them	soft skills such as
informed	on a different	points possible for	presentations.	demonstrating	timely,	being able to work
participation in a	theorist. Groups	the group	Range: 71% to	excellence, with	constructive	collaboratively
complex society	are required to	presentations (35	100% of points,	these skills.	feedback to help	with others. This
complex society	meet together to	points for each	the mean score	these skins.	them progress.	measure is a useful
	plan the	presentation).	was 91% of the		mem progress.	way to achieve the
	preparation for the	presentation).	total points. This			learning outcome
	* *		•			of preparing a
	presentation, to		was particularly			foundation and
	work together to		impressive since, due to COVID			
	develop the					skills for careers
	presentation		restrictions that			and graduate
	material, to		forced the class			studies.

	1	I	1	1
practice the	to a virtual			
presentation	setting for the			
together, and then	last part of the			
to do the	semester, half of			
presentation for	these			
the class, including	presentations had			
a question &	to be done on			
answer session,	Zoom.			
and then facilitate				
a discussion at the				
end of the				
presentation. Each				
student is expected				
to develop a				
portion of the				
group presentation				
– including power				
point slides – that				
goes beyond				
required readings				
on that theorist, to				
present a portion				
of the presentation,				
and participate in				
both the Q&A and				
the facilitation of				
the discussion. A				
portion of the				
is for the full				
group, with each				
the same score; but				
each student is				
the facilitation of the discussion. A portion of the presentation grade is for the full group, with each member receiving the same score; but				

presentation, with a portion of that grade supplied by their group colleagues, and a portion coming from the professor. This assignment gives students the opportunity to develop oral communication skills as well as experience working in a group. Both the group work and the presentations					
group work and	Measure 2: At least 70% of the students perform at 70% or better of the 200 points possible for the	Measure 2: 78% of students scored 70% of points or higher (67% scored 80% of points or	Measure 2: Nearly all students demonstrated the rigor necessary to	Continue to give students the opportunity to demonstrate the rigor they are developing by	Both careers and graduate school require written communication skills, as well as the ability to be
critical thinking about the various theories they were studying, and the	combination of these two essay exams.	higher). Range: 31% to 94%, mean of 76.5% of total points.	pass these exams at the threshold level, and a majority	requiring them to take these essay exams. Also work to encourage	rigorous in one's work. These exams serve as useful preparation

ability to apply	Of note: 2	did substantially	those who may be	not only for
abstract theory to	students d	lid not better than that.	lagging behind to	possible graduate
real-world issues.	complete	the However, two	give it their best,	studies, but also
They also serve as	final exan	n. students (22%)	as even a failing	for successful
a measure of		did not	score on the final	careers.
competency for		demonstrate	exam would have	
written		that level of	helped, for both	
communication		competence by	their final grade	
skills.		not completing	and their practice	
		one of the	with meeting	
		exams.	expectations for	
			rigor, and written	
			communication	
			skills.	

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Additional narrative (optional – use as much space as needed):

This assessment is based on one section of Classical Sociological Theory (SOC 3030), a required core class for sociology students. This section was taught MWF at 10:30am. This particular group of students consisted of, on the one hand, a core of strong students who had done well throughout their classes, on the other, one who struggled throughout the course and another who's work became more sporadic as the semester wore on, with only two others in between. This dynamic resulted in my working hard to help those not in the top tier to not feel left behind throughout the semester, and led to the curious final grade distribution of five grades in the A range, two in the B range, and two failing grades

The semester was also challenging as COVID-19 forced the class to go from meeting in person to becoming a virtual class with about 6 weeks left in the semester.

Table 3:

Evidence of Learning Worksheet: Courses within the Major – Copy as needed (see appendix for alternative format)

Course: Soc 3600 Statistics

Semester taught: Fall 2019

Sections included: One section was taught this semester face-to-face by Dr. Rob Reynolds at WSU Ogden.

Evidence of Learning: Courses within the Major

Measurable Learning Outcome	Method of Measurement*	Target Performance	Actual Performance	Interpretation of Findings	Action Plan/Use of Results	"Closing the Loop"
Learning Outcome 5: Students will apply historical, cultural, and global perspectives to the interaction of groups and societies	Measure 1: This is not a learning outcome goal of Soc 3600.	Measure 1:	Measure 1:	Measure 1:		
Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation in a complex society	Measure 1: Students will be able to analyze and write up analysis of univariate descriptive statistics from SPSS and Excel printouts.	Measure 1: Assignment 3's Excel and SPSS analysis problems. 70% of students score at least 70%.	Measure 1: All students scored above 70%, ranging from 83% to 100% on the assignment with an assignment mean of 92.7%.	Measure 1: All the students mostly correctly analyzed the data using univariate descriptive statistics.	The use of secondary data continues to be valued in the statistical and predictive analytics fields, so skills on where to find and how to access those data sources needs to be increased.	Excel was incorporated into the course, along with continued use of SPSS, as was proposed in the last assessment of this course. The results of this assessment will be shared with sociology program faculty.
	Measure 2: Students will be able to analyze and write up analysis of bivariate descriptive and inferential	Measure 2: Five SPSS analysis problems on assignment 10. 70% of students score at least 70%.	Measure 2: 86.67% of students scored above 70% on the assignment, ranging from 33% to 100%. The assignment	Measure 2: Most of the students correctly analyzed the bivariate data using descriptive and inferential statistics.	The action plan for measure 1 of learning outcome 6 is also valid here.	Results of both measures for learning outcome 6 will be discussed with program faculty. A data visualization course was discussed in the college, so the department level course was not further discussed. However it was not implemented, so

statistics from SPSS printouts	mean was 89%.	it is a discussion we need to still have.

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Table 4:

R.C. Morris Fall 2019 – SOC 3660, Evidence of Learning Worksheet: **Courses within the Major**

Course: Research Methods (3660) Semester taught: Fall 2019 Sections included: 1

Evidence of Learning: Courses within the Major						
Measurable	Method of	Target	Actual	Interpretation	Action	"Closing the
Learning	Measurement*	Performance	Performance	of Findings	Plan/Use of	Loop"
Outcome					Results	
Learning	Measure 1:	Measure 1:	Measure 1:	Measure 1:		
Outcome 5:					This was	One student did
Students	Research	Students will	The lowest	Students were	one of the	not complete
will apply	Proposal	earn at least	grade on the	able to	highest	the course, but
historical,		70% of	final research	engage with	achieving	this was due to
cultural,		points	proposal was	course	groups I	unforeseen
and global		possible on	a 91%. 100%	content and	have taught	circumstances,
perspectives		their final	of the class	create A- or	Research	otherwise this
to the		research	exceeded the	better work.	Methods to.	course seems to
interaction		proposal.	outcome		It was a	be in a strong
of groups			expectations.		pleasure to	place.
and					be a part of	
societies					this course.	
	Measure 2:	Measure 2:	Measure 2:	Measure 2:		
					The rigor on	With the
	Final Exam				the Final	curving I do in

		70+% of points on the Final Exam.	Memo Final exam score (out of 100) ranged from 67 to 90).	The highest score in the class becomes the A, this adjustment means that the lowest average was 74.4%; 100% of students received 70% or better on the final exam.	Exam in Research Methods is high, therefore I set the highest score as the 100% mark. This adjusted percentage "curve" continues to be a good approach to meet students where they are while also maintaining the rigor necessary for Research Methods.	place, this average feels like a good balance.
Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation	Measure 1: Pop-Quizzes	Measure 1: 70+% of participation every week with 70% of points earned.	Measure 1: 100% of quizzes had 70+% or better with an average score of 72.5%.	Measure 1: Based on points + rigor of these assignments' quizzes seems to challenge students the most in this class.	I may revisit the use of clickers to complete in class pop quizzes, unsure if this delivery methods are	When I teach this course again next year, I will revisit how I structure in- class pop- quizzes.

in a complex society					the best strategy.	
	Measure 2:	Measure 2:	Measure 2:	Measure 2:		
	Empirical Article Reviews & Scaffolding Project Assignments	70+% of points earned on final project.	100% of the class earned 70% or better, in fact the lowest score on this formative assessment was 90%.	This is one of the "easier" scaffolding assignments structured as a formative assessment to help students achieve success with their research proposal.	I think this assignment is in a very good place. It builds confidence while also teaching content necessary for the successful completion of a semester length final project.	At the present, I don't have any plans to change this assignment. I may look at how articles get assigned, but students already have a great deal of autonomy in choosing (I let students use any empirical article approved by me that they find), but maybe there's an opportunity here to use specific articles to teach specific scaffolding research methods concepts? I'll consider this next year again.

Table 5:

Evidence of Learning Worksheet: Courses within the Major – Copy as needed (see appendix for alternative format)

Course: Soc 4030 Contemporary Sociological Theories Semester taught: Fall 2019 by Huiying Hill

Sections included: one

Evidence of L	earning: Courses	within the Major				
Measurable Learning Outcome	Method of Measurement*	Target Performance	Actual Performance	Interpretation of Findings	Action Plan/Use of Results	"Closing the Loop"
Learning Outcome 5: Students will apply historical, cultural, and global perspectives to the interaction of groups	Measure 1: Eight take- home essays	Measure 1: See if students can apply what they learned to reality	Measure 1: Out of the seven students in the class, they all got 70/100 or above.	Measure 1: The eight essays are worth 200 points, a C grade means students have to get at least 140 points	This is a required course for sociology majors, if a student gets less than a C, they have to retake the class.	So far, after the revising of take-home essay questions, I think the essays are true reflection of the main purpose of the course.
and societies	Measure 2: Presentations and in-class discussions.	Measure 2: Each student would read two pieces of original writings and do a presentation and discussion. The purpose is	Measure 2: Five out of eight students got full points for their presentations and discussions.	Measure 2: All the students in this class got a B or above grade, this means they performed	These two activities are worth 15% of the final grade. If they miss or fail these two	I could give more relevant articles for students to read and do their presentations. This is in my

Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation in a complex society	Measure 1: Wring essays and oral presentations will prepare students to communicate well in their graduate studies as well as in work settings. Critical thinking is a key to both working settings and graduate studies or be a responsible member in the society. Measure 2:	to see if they can apply what they read to reality. Measure 1: Logical thinking and writing, critical thinking abilities and verbal communication skills are all measured in these activities. Measure 2:	Measure 1: In this class, out of the eight students, two got an A, two got a B, and three got a C or C+.	Measure 1: The final grade has to be a C in order to pass this class. So, they all passed the class. Measure 2:	activities, it will put a big dent in their final grade. For this required class, getting a C or above means they have passed class, and can go on to take the senior capstone class.	I think all the measures incorporated in this class measured all the aspects of the course requirements. I don't intend to change anything in the future.
	Tricasuro 2.	Tricasure 2.	Measure 2.	Tricasure 2.		

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Additional narrative (optional – use as much space as needed):

Contemporary Sociological Theories is one of the required courses for sociology majors. Students have to take Classical Theory course before they are allowed to take this course. Because of this, this class is the most demanding class and I really emphasize the functions of theories and how to apply them in the real world. This is the last but second course for students to have a solid foundation for the senior capstone class. Theoretical perspectives are the key for students to do their senior research projects. The whole class passed the course, this is a positive sign.

Table 6:

Evidence of Learning Worksheet: Courses within the Major – Copy as needed (see appendix for alternative format)

Course: Senior Capstone Semester taught: Spring 2020 by Huiying Hill sections included: One

Evidence of Lo	earning: Courses	within the Major	•			
Measurable	Method of	Target	Actual	Interpretation	Action	"Closing
Learning	Measurement*	Performance	Performance	of Findings	Plan/Use of	the
Outcome					Results	Loop"
Learning	Measure 1:	Measure 1:	Measure 1:	Measure 1:	These two	These
Outcome 5:	Chapter	See if students	Each student	Among the	activities	activities
Students	presentation,	can apply	was required	seven soc	show that	are very
will apply	recent journal	sociological	to give a real-	major	students can	helpful to
historical,	article	theories to the	life example	students, 6 out	link theories	students
cultural,	presentation.	present	and use the	of 7 got full	to real social	in
and global		societies.	theory to	points in these	problems and	relating
perspectives			apply. Journal	two activities.	also learn	theories
to the			article	These two	how to do	to reality.
interaction			presentation	activities are	research by	Nothing
of groups			directly deal	worth 15% of	dissecting the	needs to
and			with	the final grade.	journal	be
societies			contemporary		articles.	changed.
			social issues.			
	Measure 2:	Measure 2:	Measure 2:	Measure 2:	Research	This
	Research	Students need	It is not easy	Some students	project	research
	project	to do a	to come up	need to do	proposal is a	proposal
	proposal.	preliminary	with a	several	blueprint of	is very

		probe and come up with a doable research topic.	manageable research topic that is to be completed in one semester.	attempts in order to find a meaningful and doable research topic. If their proposal is approved, they can start to write their literature review paper.	students' research projects. Only after they have this plan, they can proceed to do their research.	vital to the entire research project, so I don't intend to change this step.
Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation	Measure 1: Research project.	Measure 1: Final research paper, which is worth 65% of the final grade.	Measure 1: Four out of seven students got 60 out of 65 points in this paper. Three got over 50 points, one gets 45 out of 65 points.	Measure 1: Besides one student who was weak in the research paper, other students did a decent job. One paper was excellent.	This research project is the showcase of sociology major. It is the capstone for all they have learned in the program.	Nothing needs to be changed here.
in a complex society	Measure 2: Resume Writing; Dept. research conference presentation.	Measure 2: Critical thinking, ability to conduct an entire research project; oral and written communication skills.	Measure 2: In this class, 5 out of 7 students got an A, 1 student got an A- and 1 got a C.	Measure 2: Students must get a C or above to pass this class and graduate. Majority of the students got A means they really demonstrate the ability of doing a whole piece of research.	All the activities are all concentrated to finish an entire piece of research, knowing how to write a resume, how to do job interviews and other abilities.	Nothing needs to be changed here

*Direct and indirect: at least one measure per objective must be a direct measure.

Summary: During the research period, COVID hit and all the classes suddenly transferred to online or virtual. The students' research plans were all interrupted and they could not do their face-to-face interviews and surveys. All the research activities went to virtual or on social media. This disruption impacted the quality of students' research projects. But, they all finished their research projects and did a virtual oral presentation for the class. Usually, our senior capstone students are required to present their research projects at our department annual research conference. This is one of the HIEE course, but I think the students still learned a lot through their research experiences and job-related activities.

2: Electives from 2019 fall to 2021 spring:

Table 7A:

Assessment report based on elective courses: SV 1020: Social Problems, Fall 2020 by Trentelman

Outcome	Measurable	Method of	Threshold	Findings Linked	Interpretation of	Action
	Learning	Measurement		to Learning	Findings (compiled	Plan/Use of
	Outcome	Direct and	70% of	Outcomes	from multiple	Results
	Students will	Indirect	students should		sections and data	
	demonstrate their	Measures*	perform at 60%		points)	
	mastery of the		or better			
	skill by:					
Gen ED SS	Learning outcome	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Reflection:
Outcome 1:	1.	(Direct) Students			-	No curricular or
"Interactions	Students will	took an essay				pedagogical
between individuals	develop an	exam that			_	changes needed at
and society"	understanding of	covered the		-	individuals and groups	'
Students will	the	introduction of		1		continue to work
describe how	interrelationships	these elements of			_	on obtaining these
individuals and	between various	social structure		higher (also, 89% of	structure and culture.	outcomes.
groups influence and	parts of social	and of culture,		students passed at		
are influenced by	structure, including	varying theories		70% or higher).		
social contexts,	social institutions,	about these				
institutions, physical	social groups,	interactions, and				
environments and/or	social statuses and	other				
global process.	roles, as well as	foundational				
	expected norms	sociological				

and sanctions. This	concepts.		Measure 2:	Measure 2:	
understanding will	_		95% of students	Students	
include how	Measure 2:		earned 60% or more	successfully	
individuals can	(Indirect)		of the total	participated in	
affect society and	Students		participation points	discussions where	
social structure, as	participated in		possible (71% of	they described how	
well as the	class discussions		students earned 70%	individuals and	
influence social	about course	ı	or more).	groups influence and	
structure has on	materials, guest			are influenced by	
individual lives and	speakers, and			social contexts,	
opportunities.	class activities.			social institutions,	
				physical	
				environments, and	
				even global	
				processes.	

Outcome	Measurable Learning Outcome	Method of Measurement	Threshold	Findings Linked to Learning Outcomes	Interpretation of Findings	Action Plan/Use of Results
	Outcome			Outcomes		Testites .

Gen ED SS	Learning outcome	Measure 1 –	Measure 1 –	Measure 1	Reflection:
Outcome 2:	2A.	direct	direct	Students who	For students
"Application of	Having chosen a	Each student wrote	100% of the	completed this	who completed
concepts, theories,	social problem to	a 3-5 page report on	students completing	assignment were	this assignment,
and methods".		the community	this assignment	successful in applying	it worked well to
Students will	community service,	service, for which	scored 60% or	social science	achieve the
apply basic social	1	the first section	higher on this full	explanations to a	desired learning
science concepts,		required a detailed	paper (100% of	social problem they	outcomes. The
theories, and/or		explanation of the	these students also	addressed with	proportion of
methods to a	`	social problem, its	earned 70% or	community service	students who did
particular issue	,	causes and		work, drawing from	not complete
and identify		conditions, as well		sociological concepts,	this assignment
factors that		as a brief discussion	only 79% of the	research and theory to	is anomalous for
influence change.		of the sociological		do so.	this course (see
	, ,	theory the student	assignment.		the narrative).
		thought explained			
	*	the problem the			
		best (including how			
		the theory explains			
		the problem).			
		Students were also			
		required to assess			
		how effective the			
		agency appeared to			
		be at creating social			
		change for the			
		problem.		Measure 1	Reflection:
			3.7 1	Most students who	While those
	Learning outcome		Measure 1 Only 68% of the	completed these	students who
	2B.	Measure 1 –	students in this	assignments	completed these
	Students will apply	direct	class completed	successfully demonstrated that	assignments
	the sociological	Students found	any of these	they can apply	demonstrated
	concepts, theories	newspaper	assignments. Of those who did,	sociological concepts,	success with this
	and research they	articles related to	69% earned at least	etc., to current news	learning
	are learning about	five different	60% of the total	stories, however many students did not	outcome and
	various social	social problems	points for these	follow through with	goal, because
		covered in the	assignments (they		4.

problems to current news stories related to those social problems.			also earned at least 70% of the points). Of the students who completed at least 4 of the 5 assignments, 90% earned at least 60% of the points.	assignments. The majority of students who did not follow through with these assignments were	nearly 1/3 of the class did not complete any of these assignments, it is difficult to make inferences about curriculum or pedagogy based on this measure.
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Outcome	Measurable	Method of	Threshold	Findings Linked	Interpretation of	Action
	Learning	Measurement		to Learning	Findings)	Plan/Use of
	Outcome			Outcomes		Results
Gen ED SS Outcome 3: "Diverse Perspectives" Students will identify an argument about a social phenomenon and understand alternative explanations.	Learning outcome 3. Students will be able to appreciate the variety of perspectives on various social problems.	Measure 1 - direct Students completed an essay exam question asking them to choose one of five theories they thought provided the best explanation for crime, and provide an explanation of an example of crime using that theory. They then were asked to provide an example of a group who would disagree with that theoretical explanation, and the theory that		Measure 1 100% of students taking the exam earned 60% of the 20 points possible for this essay question (76% of students earned 70% or better).	variation in perspectives on the social problem of crime, and the theory that might best	Reflection: No curricular or pedagogical changes needed at this time, will continue to work on obtaining these outcomes.

	group might prefer. Measure 2 - indirect Students participated in group work, discussing their own preferences among differing theoretical explanations of various social phenomena.		Measure 2 Students who participated in the group assignment received 100% for participation in the activity.	made sense to them, from a range of theories for which they were developing understanding, while also listening to the perspectives of others.	
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Summary Reflection

This assessment is based on one section of Social Problems (SOC 1020), taught T/TH at 10:30 a.m. Providing a high impact educational experience, this class utilizes community engaged service in the form of service work, and the Signature Assignment is a course paper that asks students to synthesize what they learned from course materials with what they learned from their service work.

Due to COVID-19, this was a Zoom simulcast class, with students with compromised immune systems, and those living or working with people with compromised immune systems, joining virtually. When students needed to quarantine or were positive for COVID, they also attended by Zoom. The service component of the class was changed from the usual 15 hours of in-person service at a local community organization, to 10 hours of online or virtual service, which could be done for a local organization or one at a more regional or national level. Likely related to COVID and the response to it, it was an anomalous class in terms of outcomes. Only 2 students unofficially withdrew from the class. However, a full third of the class, 7 of 21 students, received a failing grade, with most of those students missing large portions of class sessions and/or assignments, yet still attended the last day of class and/or took the final exam. This made it appear they preferred to get the E rather than a UW. Of those who passed the class, 100% earned 70% or higher of the total points, and 75% earned 90% or more of the total points.

The goal for successful outcomes for this lower division course was that at least 70% of the class earn at least 60% of the total for each measure. It is clear these outcomes were affected by the dynamics just described.

-- Carla Koons Trentelman

Table 7B:

Evidence of Learning: Elective Assessment report based on SOC 1020 – Fall 2019, CRN 21970 by Pepper Glass

Outcome	Measurable Learning Outcome Students will demonstrate their mastery of the skill by:	Method of Measurement Direct and Indirect Measures*	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results
Gen ED SS Outcome 1: "Interactions between individuals and society" Students will describe how individuals and groups influence and	Learning outcome 1: Students should be able to analyze and compare various social science ideas.	Measure 1: Social science news analysis	Measure 1: 70% of students should be able to successfully compare two news stories about social science research to sociological perspectives 70% of the time.		Measure 1: Students are successfully comparing news stores to social science research.	Reflection: No change is needed at this time.
are influenced by social contexts, institutions, physical environments and/or global process.		Measure 2: Diversity Wheel assignment.	Measure 2: 70% of students should be able to successfully compare their involvement in various largescale, demographic groups to sociological perspectives 70% of the time.	Measure 2: 53% of student attempts successfully completed the assignment at 70% or higher.	Measure 2: Students especially have difficulty with the concepts of the "Matrix of domination."	Reflection: Focus more on how large-scale, demographic groups relate to sociological perspectives.

		Measure 3: Network friend map assignment.	Measure 3: 70% of students should be able to successfully generate a network map of your friends and family and then analyze it as an example of various network concepts 70% of the time.	Measure 3: 60% of student attempts successfully completed this assignment at 70% or higher.	Measure 3: Students offered incomplete responses or misunderstood some of the concepts.	Reflection: Focus more on concepts of network analysis.
Gen ED SS Outcome 2: "Application of concepts, theories, and methods". Students will apply basic social science concepts, theories, and/or methods to a particular issue and identify factors that influence change.	Learning Outcome 2.A.: Students will apply an example to various perspectives.	Measure 1: Research project assignment blog post.	Measure 1: 70% of students should be able to successfully explain how a research topic connects with concepts, themes, or other issues of the course 70% of the time.	of student	Measure 1: Most groups did well, but several had incomplete answers.	Reflection: No change is needed at this time.

Table 8:

Evidence of Learning Worksheet

Course: Soc 3400: Social Change by Glass Semester taught: Fall 2019

Evidence of L	earning: elective					
Measurable Learning Outcome	Method of Measurement*	Target Performance	Actual Performance	Interpretation of Findings	Action Plan/Use of Results	"Closing the Loop"
Learning Outcome 5: Students will apply historical, cultural, and global perspectives to the	Measure 1: Reaction Paper 1	Measure 1: 70% of student attempts will demonstrate the historical underpinnings of social change 70% of the time.	Measure 1: 92% of student attempts demonstrated the historical underpinnings of social change 70% of the time.	Measure 1: Students were able to explain social change historically.	Reflection: No change is needed at this time.	No change is needed at this time.
interaction of groups and societies	Measure 2: Final assignment	Measure 2: 70% of student attempts will use historical and cultural perspectives to analyze an interview with an activist 70% of the time.	Measure 2: 60% of student attempts successfully used historical and cultural perspectives to analyze an interview with an activist 70% of the time.	Measure 2: Students had difficulty connecting their example with broader perspectives.	Reflection: Need to reinforce the concepts more, using more examples.	No change is needed at this time.

Learning	Measure	Measure	Measure	Measure 1:	Reflection:	No
Outcome 6:	1: Final	1: 70% of	1: 100% of	Students	No change	change
Students	assignment	student	student	learned or	is needed	is
prepare a		attempts will	attempts	reinforced a	at this	needed
foundation for		perform a	performed a	basic research	time.	at this
careers,		qualitative	qualitative	skill.		time.
graduate		interview	interview			
studies, and		with an	with an			
informed		activist and	activist and			
participation		transcribe it	transcribed it			
in a complex		70% of the	100% of the			
society		time.	time.			
	Measure 2:	Measure 2:	Measure 2:	Measure 2:	Reflection:	No
	Discussion	70% of	100% of	Students	No change	change
	leaders	student	student	learned or	is needed	is
	assignment	attempts will	attempts	reinforced	at this	needed
		lead a class	successfully	valuable	time.	at this
		discussion	led a class	leadership,		time.
		70% of the	discussion	presentation,		
		time.	100% of the	and group		
			time.	management		
				skills.		

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Table 9:
Evidence of Learning Worksheet:

Course: Soc 4410 sociology of globalization Semester taught: Fall 2019

Sections included: One section by Dr. Rob Reynolds

Evidence of	Learning: elective					
Measurable Learning Outcome	Method of Measurement*	Target Performance	Actual Performance	Interpretation of Findings	Action Plan/Use of Results	"Closing the Loop"
Learning Outcome 5: Students will apply historical, cultural, and global perspectives to the interaction of groups and societies	Measure 1: Students will answer 3 of the following questions on exam 1 1. What is globalization? How does the current "global age: compare to previous periods of globalization? 2. Is globalization simply another name for processes such as imperialism, colonialism, development, and Americanization? Examine the similarities and differences	Measure 1: Students will perform at a 70% level.	Measure 1: All students performed above 80% on the three questions they completed.	Measure 1: Since this entire course is on globalization, they are learning historical socio-cultural and "global" perspectives throughout. Their performance on exam 1 shows they are understanding and synthesizing the material.	This learning outcome gets at the heart of this course and presents good evidence for the continued need for this course in our curriculum.	The results of this assessment will be shared with sociology program faculty.

<u> </u>	Γ	T		
	among these			
	processes.			
	Choose a			
	commodity and			
	discuss how it			
	moves through			
	production,			
	consumption,			
	and disposal in			
	global value			
	chains (a material			
	· ·			
	flow). Relate the "race to the			
	bottom" to your			
	commodity flow.			
	Make the case			
	either for or			
	against the			
	"death of the			
	nation-state."			
	You'll need to			
	address the			
	relationship of			
	the nation-state			
	to facilitating or			
	blocking global			
	flows.			
5.	How do you			
	define a nation or			
	nation-state in			
	the era of the			
	internet and			
	imagined			
	communities?			
		1	l	

three of seven q 2. 1. 2.	ts will answer f the following questions on exam What is your ideal vision of the future of globalization? Provide evidence and examples in your discussion. Make a case for whether the world is getting more similar or more different in terms of culture. Provide evidence and examples. Is the heightened flow of people a unique feature of the current global era? Provide	Measure 2: Students will perform at a 70% level.	Measure 2: All students performed above 80% on the three questions they completed.	Measure 2: Since this entire course is on globalization, they are learning historical socio-cultural and "global" perspectives throughout. Their performance on exam 2 shows they are understanding and synthesizing the material.	This learning outcome gets at the heart of this course and presents good evidence for the continued need for this course in our curriculum.	The results of this assessment will be shared with sociology program faculty.
4.	_					
	class discussion, do you think the world may someday "collapse"					

	because of		
	environmental		
	problems? Why		
	or why not?		
	Provide evidence		
	and examples.		
5.	Describe current		
	terrorism and		
	warfare. How		
	have they been		
	affected by		
	globalization.		
	Provide evidence		
	and examples.		
6.	Discuss		
	economic		
	inequality within		
	nation states and		
	between nation		
	states and		
	regions. Are the		
	two kinds of		
	inequality related		
	to each other in a		
	globalized		
	world? Provide		
	evidence and		
	examples.		
7.			
	inequality within		
	nation states and		
	between nation		
	states and		
	regions. Are the		

	two kinds of inequality related to each other in a globalized world? Provide evidence and examples.					
Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation in a complex society	Each student will find an	Measure 1: Students will perform at a 70% or above.	Measure 1: All students performed above 80% on the article review assignment.	Measure 1: Students demonstrated their ability to conduct research, understand professional level writing and research, interpret results, and present their findings. These are all skills which prepare them for careers and graduate study.	Students should continue to have an article review assignment with a presentation component. These are good skills for graduates to bring to the next phase of their lives.	The results of this assessment will be shared with sociology program faculty.

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Table 10:

Evidence of Learning Worksheet:

Course: Soc 3410 sociology of religion

Semester taught: Spring 2020

Sections included: A single section that was taught online by Dr. Rob Reynolds. Covid-19 closures and quarantining changed the field observation assignment's requirements.

Evidence of Learning	: elective					
Measurable Learning Outcome	Method of Measurement*	Target Performance	Actual Performance	Interpretation of Findings	Action Plan/Use of Results	"Closing the Loop"
Learning Outcome 5: Students will apply historical, cultural, and global perspectives to the interaction of groups and societies	Measure 1: Students will conduct field research of three different faiths' main worship services and write a compare- contrast paper.	Measure 1: Students will perform at a level of 70% or better on the compare- contrast paper.	Measure 1: All students who completed the assignment scored above 80% on the compare- contrast paper.	Measure 1: Students were able to apply the socio- cultural perspective of religion to their observations as measured in their compare- contrast paper.	This assessment showed the validity of students learning diverse cultural perspective, including their historic origins and global reach, through the sociological lens on religion.	The results of this assessment will be shared with sociology program faculty.
Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation in a complex society	Measure 1: Students will conduct field research of three different faiths' main worship services and write a compare- contrast paper.	Measure 1: Students will perform at a level of 70% or better on the compare- contrast paper.	Measure 1: All students who completed the assignment scored above 80% on the compare- contrast paper.	Measure 1: Students were able to integrate direct field observation with artifact collection and library/internet research to analyze different	This field observation and compare-contrast paper show how students are able pair the substantive know of religion they have gained in the class with the research skills they have developed in the program.	The results of this assessment will be shared with sociology program faculty.

		religions' (groups) social organization and collective behavior	

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Table 11:

Evidence of Learning Worksheet

Course: SOC 3850 – Race and Ethnicity Semester taught: Spring 2020 by Glass

Semester taught: Spring 2020 by Glass									
Evidence of Le	arning: elective								
Measurable	Method of	Target	Actual	Interpretation	Action	"Closing			
Learning	Measurement*	Performance	Performance	of Findings	Plan/Use	the			
Outcome					of Results	Loop"			
Learning	Measure 1:	Measure	Measure 1:	Measure 1:	Reflection:	No			
Outcome 5:	Reaction Post	1: 70% of	85% of	Students were	No change	change			
Students will	#5	student	student	successfully	is needed	is			
apply		attempts will	attempts	able to analyze	at this	needed			
historical,		critically	critically	course ideas.	time.	at this			
cultural,		compare and	compared			time.			
and global		assess course	and assessed						
perspectives		concepts	course						
to the		70% of the	concepts						
interaction		time.	70% of the						
of groups			time.						
and	Measure 2:	Measure 2:	Measure 2:	Measure	Reflection:	No			
societies	Final	70% of	100% of	2: Students	No change	change			
	assignment	student	student	were	is needed	is			
		attempts will	attempts	successfully	at this	needed			
		analyze a	analyzed a	able to apply	time.	at this			
		topic using	topic using			time.			

Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation	Measure 1: Final assignment	course concepts 70% of the time. Measure 1: 70% of student attempts will research a topic 70% of the time.	course concepts 70% of the time. Measure 1: 100% of student attempts analyzed a topic using course concepts 100% of the time.	course ideas to a new topic. Measure 1: Students were successfully able to research an outside topic.	Reflection: No change is needed at this time.	No change is needed at this time.
in a complex society	Measure 2: Discussion leaders	Measure 2: 70% of student attempts will lead a class discussion 70% of the time.	Measure 2: 100% of student attempts led an online class discussion 70% of the time.	Measure 2: Students successfully learned or strengthened skills in organization and leadership.	Reflection: No change is needed at this time.	No change is needed at this time.

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Table 12:

Evidence of Learning Worksheet

Course: Soc 3840: Cities and Urban Life Semester taught: Fall 2020 by Glass

Evidence of Learni	ng: elective					
Measurable	Method of	Target	Actual	Interpretatio	Action	"Closin
Learning	Measurement	Performanc	Performanc	n of Findings	Plan/Use	g the
Outcome	*	e	e		of Results	Loop"
Learning	Measure 1:	Measure	Measure 1:	Measure 1:	Reflection	No
Outcome 5:	Reaction paper	1: 70% of	92% of	Students were	: No	change
Students will	2	student	student	able to	change is	is
apply historical,		attempts will	attempts	connect the	needed at	needed
cultural, and		analyze how	analyzed	ideas.	this time.	at this
global		city spaces	how city			time.
perspectives to		shape	spaces shape			
the interaction of		interaction	interaction			
groups and		70% of the	70% of the			
societies		time.	time.			
	Measure 2:	Measure 2:	Measure 2:	Measure	Reflection	No
	Reaction paper	70% of	91% of	2: Students	: No	change
	3	student	student	were able to	change is	is
		attempts will	attempts	connect	needed at	needed
		analyze	analyzed	research on	this time.	at this
		Ogden City	Ogden City	urban areas		time.
		using	using	with the		
		academic	academic	example of		
		research	research	Ogden City.		
		70% of the	70% of the			
		time.	time.			
Learning	Measure	Measure	Measure	Measure 1:	Reflection	No
Outcome 6:	1: Discussion	1: 70% of	1: 100% of	Students	: No	change
Students prepare a	leaders	student	student	learned or	change is	is
foundation for	assignment	attempts will	attempts led	reinforced	needed at	needed
careers, graduate		lead an	an online	valuable	this time.	at this
studies, and		online class	class	leadership,		time.

informed participation in a	discussion 70% of the	discussion 70% of the	presentation, and group	
complex society	time.	time.	management skills.	

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Table 13:

Evidence of Learning Worksheet

Course: SOC 4550: Sociology of Work by OL Semester taught: Fall 2020 Sections included: 1 (Online)

Evidence of Le	arning: elective					
Measurable Learning Outcome	Method of Measurement *	Target Performanc e 70% of students perform at 70% or higher	Actual Performanc e	Interpretatio n of Findings	Action Plan/Use of Results	"Closing the Loop"
Learning Outcome 5: Students will apply historical, cultural, and global perspectives to the interaction of groups and societies	Measure 1: Direct Students write an essay exam on how industrializatio n transformed work.	Measure 1: Students identify the milestones of work transformati on in early industrializat ion and how they affected the relationship between	Measure 1: Target met. 100% of students who wrote about early industrializat ion performed at 70% or better (in reality, all of them at 84%	Measure 1: This question in the takehome essay exam was an elective question that five out of nine students responded to. While this does not reflect the performance	Measure 1: I have used this question before as a required question and will likely go back to requiring it.	Measure 1: See the action plan.

Measure 2: Direct Students write an essay exam on how globalization has changed the US labor market.	workers and supervisors Measure 2: Students can explain the causes of the "new economy" and how globalization has impacted American workers (incl. immigrant workers).	Measure 2: Target met. 100% of students who wrote about early industrializat ion performed at 70% or better (in reality, all of them at 82% or better).	of the entire class, those who chose this question did well. Measure 2: This question in the takehome essay exam was an elective question that four out of nine students responded to. While this does not reflect the performance of the entire class, those	Measure 2: I will keep the globalization question in the exam since understanding the impact of globalization on jobs is critical for students. The essay exams have only one required question (and two electives);	Measure 2: See the action plan.
			who chose this question did well.	this question might make a good requirement as well.	
Measure 3:	Measure 3:	Measure 3:	Measure 3:	Measure 3:	Measure 3:
Direct	Students	Target met.	The greatest	I may use this	I will keep using
Students write reflection papers on book chapters from	demonstrate understandin g of the cultural and	100% of students who submitted reflections	issue here is that students skipped some of the four	book again. I believe that the general exhaustion	sociological research monographs as part of the course materials, the book may change,
Flatlining: Race, Work, and Health	organization al barriers faced by	on the monograph performed at	reflection assignments on this book,	with the pandemic and online teaching	though.

Measure 5: Indirect	Measure 5:	Measure 5:	Measure 5:	Measure 5:	Measure 5:
Measure 4: Indirect Student research The New York Times archives for news stories from the 1900 th century about factory work, present their findings, and engage in a discussion.	Measure 4: Students connect the assigned reading and real-life conditions in the early factories in the U.S.	Target met. 100% of students who completed the assignment performed at 70% or better (100% at 80% or better)	Measure 4: Student received full points for presenting a new story and engaging in discussion with others online, which is reflected in their performance.	Measure 4: Although I regard this as an indirect measure, it is a fun assignment for students who were enthusiastic about discovering news stories from over century ago. Will keep for the future.	Measure 4: I will continue to use <i>The New York Times</i> archives for assignments like this. They bring the past to life.
Care in the New Economy which focuses on Black health care workers.	Black health care professional s.	70% or better (all of them at 84% or better).	so getting a good sense of their understanding is challenging. Those who did turn in the reflections showed solid understanding of the barriers Black professionals face in health care.	factored into students' non- performance here. In the future, I may introduce a monograph earlier in the semester.	

	Students respond to brief (open book) textbook chapter quizzes.	Students demonstrate they have read and understood the textbook chapters on industrializat ion and its consequence s, (Ch. 3), globalization (Ch. 6), and diversity in the workplace (Ch. 13).	(History of industrializat ion) Target met. 100% of students performed at 70% or better. (Globalizati on) Target met. 100% of students who took the quiz performed at 70% or higher (actually, at 79% or better). (Diversity) Target met. 87.5% of students who completed Ch. 13 quiz performed at 70% or better.	The quizzes were designed to test students' reading completion. Grades were high in general because the quizzes were open-book (and thus indirect measure of student learning).	I will continue to use these low stakes quizzes to keep students engaged with the material. Most students who completed the quizzes did well in recalling and understanding the material.	I haven't closed the loop on this in another Soc of Work course but will use quizzes in my other upper division classes.
Learning Outcome 6:	Measure 1: Direct	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Measure 1:
	(F. 1.4)	Students	Target met.	This	This is an	I have yet to teach this
Students	(Foundation	demonstrate	100% of	assignment in	assignment that	course again (planned for
prepare a	for careers)	ability to	students	the So of	fits well into	

foundation for	Students create	find	performed at	Work course	the Soc of	Fall 2022). See the action
careers,	and present an	occupational	70% or	is designed to	Work course	plan.
graduate	information	statistics on	better (and	help students	because it	1
studies, and	sheet on an	various	also at 84%	explore	provides an	
informed	occupation or	features,	or better).	occupations	opportunity for	
participation	profession.	including	,	they	students to	
in a complex		median		themselves	look closer into	
society		wages and		are interested	their own	
		salaries, sex		in pursuing.	career interests.	
		composition,		Some	The assignment	
		largest		students did	typically	
		employers,		just that and	includes a class	
		and safety.		discovered	presentation,	
		•		new features	which was a	
				and statistics	recorded	
				about the	presentation in	
				occupation.	an online class.	
				They were	My plan is to	
				enthusiastic	keep using this	
				about these	assignment in	
				discoveries	the future.	
				(which were		
				sometimes		
				counter to		
				their plans).		
	Measure 2:	Measure 2:	Measure 2:	Measure 2:	Measure 2:	Measure 2:
	Indirect	Indirect				
			Target met.	This was a	A discussion	Have yet to teach this
		Student	100% of	vigorous	about soft	course but this reflection
	(Foundation	show they	students who	discussion	skills is an	is very useful for
	for careers)	understand	engaged in	about the	important part	planning my next class.
	Students	what soft	the	importance of	of	
	engage in a	skills are	discussion	soft skills,	understanding	
	discussion	and how	performed at	where	the current	
	about soft	they	70% or	students	service sector	
	skills.	themselves	netter (and	learned them,	work	
				and how they	requirements,	

use them at work.	also at 80% or higher).	use them at work. Grade were based on participation, and all students participated.	will keep it in the course material and perhaps change the assignment to a deeper exploration of how they are	
			exploration of	
			used at work—	
			perhaps an observation	
			assignment.	

^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Additional narrative (optional – use as much space as needed): Assessment based on an online course taught by Dr. Ollilainen during the Covid-19 pandemic (Fall 2020), when students were dealing with many changes into their typical university experience, including course delivery. The number of students who dropped the course was unusually high, which was associated with the increased pressures of the coronavirus, including virtual courses, lack of child care, and overall uncertainty of where the world was going. The students who persevered did remarkably well (all students at 79% and better) given the circumstances.

Table 14:

Evidence of Learning Worksheet:

Course: Soc 3550 Organizations Semester taught: Spring 2021

Sections included: This is the only section taught. It was taught virtually by Dr. Rob Reynolds

Measurable Learning Outo	Method of Measurement	.	Actual Performance	Interpretation of Findings	Action Plan/Use of Results	"Closing the Loop"

1) / 1	M 1	M 1	M 1	TT1 ' 1.	TTI 1.C 1
Learning Outcome	Measure 1:	Measure 1:	Measure 1:	Measure 1:	There is a need to	The need for a better
5:	Students will	Students will	All students	While students	more directly	direct measure will
Students will	use sociological	conduct a case	scored 80%	were exposed	measure this	be discussed with the
apply historical,	theory,	study of an	or higher on	to historical,	learning outcome	sociology program
cultural, and	including those	organization in	the case study	cultural, and	the next time this	faculty.
global	using historical,	which they	paper. Scores	global	course is taught.	
perspectives to	cultural, or	must include a	ranged from	perspectives in		
the interaction of	global	discussion of	80% to 98%,	the readings		
groups and	perspectives to	organization	with a mean	and lectures, I		
societies	analyze the	form and	score of 93%.	was not able to		
	structure and	structure	All students	adequately		
	form of		had included	directly		
	organizations.		a discussion	measure their		
			of	understanding		
			organizational	with the used		
			form and	student		
			structure and	assessment		
			how it had	tools.		
			developed in			
			the			
			organization.			
	Measure 2:	Measure 2:	Measure 2:	Measure 2:	There is a need to	The need for a better
	Students will	Students will	All students	While students	more directly	direct measure will
			scored 80%		measure this	be discussed with the
	use sociological	conduct a case		were exposed		
	theory,	study of an	or higher on	to historical,	learning outcome	sociology program
	including those	organization in	the case study	cultural, and	the next time this	faculty.
	using historical,	which they	paper. Scores	global	course is taught.	
	cultural, or	must include a	ranged from	perspectives in		
	global	discussion of	80% to 98%,	the readings		
	perspectives to	organizational	with a mean	and lectures, I		
	analyze the	culture.	score of 93%.	was not able to		
	culture of an		All students	adequately		
	organization.		included an	directly		
			analysis of	measure their		
			the	understanding		
			organizational	with the used		

			culture of their organization.	student assessment tools.		
Learning Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation in a complex society	Measure 1: Students will conduct research on a social organization.	Measure 1: Students will research an organization for the case study paper measured through the written case study paper. 70% of students will score 70% or better on the case study paper.	Measure 1: All students scored 80% or higher on the case study paper. Scores ranged from 80% to 98%, with a mean score of 93%.	Measure 1: The students showed they were capable of conducting research on organizations.	Organizational research and analysis is an excellent skill sought by many employers in the business, NGO, and governmental sectors. We need to showcase these skills to WSU's career office, when recruiting students, and WSU administrators.	Discuss the results and plan of action with sociology program faculty. Develop a plan for including these skills in major/minor recruiting and marketing materials, as well as reports on the program.
	Measure 2: Students will write a case study paper based on their research of an organization.	Measure 2: Write the case study paper. 70% of students will score 70% or better on the case study paper.	Measure 2: All students scored 80% or higher on the case study paper. Scores ranged from 80% to 98%, with a mean score of 93%.	Measure 2: The students showed they could analyze organizational data and present the results in a paper.	Organizational research and analysis is an excellent skill sought by many employers in the business, NGO, and governmental sectors. We need to showcase these	Discuss the results and plan of action with sociology program faculty. Develop a plan for including these skills in major/minor recruiting and marketing materials, as well as reports on the program.

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^{*}Direct and indirect: at least one measure per objective must be a direct measure.

Table 15:

R.C. Morris Spring 2021 – SOC 4270, Evidence of Learning Worksheet

Course: Sociology of Law (4270) Semester taught: Spring 2021 Sections included: 1

Evidence of Learning: elective								
Measurable	Method of	Target	Actual	Interpretation	Action	"Closing the		
Learning	Measurement*	Performance	Performance	of Findings	Plan/Use of	Loop"		
Outcome					Results			
Learning	Measure 1:	Measure 1:	Measure 1:	Measure 1:				
Outcome 5:					I will	Some		
Students	Reading	70+% of	100% of	Students were	continue to	students		
will apply	Memos	participation	reading	able to	utilize this	find the		
historical,	covering the	every week	memos had	engage with	assignment	weekly		
cultural,	weekly	with 70% of	70+%	the weekly	structure.	readings		
and global	readings.	points	participation	reading		challenging		
perspectives		earned.	and on	content and		but given		
to the			average 82%	exceed the		the course		
interaction			of points.	minimum		grades, I		
of groups				point		think the		
and				threshold.		rigor is right		
societies						for 4270.		
	Measure 2:	Measure 2:	Measure 2:	Measure 2:				

Learning	Term papers reflecting on the OJ Simpson trial. Measure 1:	70+% of points earned on papers. Measure 1:	Memo 1: 78% 2: 85% 3: 89% 4: 72% 5: 83% Measure 1:	Overall average is 81.4%, meeting my expectations.	I will look at Memo #4; this does tend to be a more challenging week.	This average feels like a good balance.
Outcome 6: Students prepare a foundation for careers, graduate studies, and informed participation in a complex society	Weekly Podcast Discussion Covering Season 3 of the Serial Podcast.	70+% of participation every week with 70% of points earned.	100% of discussions had 70+% participation and on average 91% of points.	Based on points + participation discussions were one of the most effective elements of the course.	I may revisit the use of Serial as it ages, but for now I find it a good assignment aimed at "informed participation in a complex society."	Awareness of the aging nature of the podcast, but otherwise students enjoy this part of the course.
	Measure 2: Final video project with a court experience in the community.	Measure 2: 70+% of points earned on final project.	Measure 2: 100% completed their final video project, the lowest score was 84% of points possible.	Measure 2: Students find the experiential nature of this assignment to be very satisfying.	At present, I have no intention to change the HIEE nature of this final project.	Covid made this very challenging, but this reflects the nature of the virus not the assignment structure.

Overall, I find this course structure, outcomes, and students' engagement to be in a very positive place. Covid-19 made some of the work, i.e., the final video project, more challenging. It is too soon to tell if Covid-19 related changes, felt more broadly in higher education, will necessitate systemic alterations to this and other courses I teach. To be less abstract, I'm finding students are increasingly showing up to their coursework already stretched very thin (read "burnt out"), wanting a quick process toward the completion of their assignments, and less tolerance / patience / stamina for curriculum that asks them to think outside of standardized assessment procedures (read HIEE like my video project assignment).

3. Evidence of Learning: General Education Courses

Table 16A:

Evidence of Learning: General Education, Social Science Courses

Assessment report - SOC 1010 (2 sections), Fall 2019, Dr. Ollilainen

Outcome	Measurable Learning Outcome Students will demonstrate their mastery of the skill:	Method of Measurement Direct and Indirect Measures*	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results
Gen Ed SS	Learning outcome	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Reflection:
1. Interactions between individuals and society Students will describe how individuals and groups influence and are influenced by social contexts, institutions, physical environments and/or global process.	By correctly answering multiple choice or True/False exam questions.	Direct measure: 66 students in two sections of SOC 1010 (Fall 2019) completed exams that featured questions tagged for learning outcome #1, "Interactions between individuals and society."	Threshold not met. In multiple choice/T-F exams, only 47% of students cleared the threshold at 60% AND 70% or higher for outcome #1.	This finding indicates that reaching competency level for the firstand perhaps the most important SS outcomecontinues to be challenging for students.	This result, based on tagged questions across three exams, is alarming but, at the same time, reflects the bifurcation of results in most exams I have given in a general education course. They typically feature a range of 50 points and reflect two groups of students—those who come to class, read, and study and those who	This is a challenge that pertains specifically to GE courses and which I have tried to remedy in various ways, without much success. Aside from working on question wording and level of easiness and providing test reviews, I tailored the Signature Assignment to gauge this very outcome. Clearly there is more

					don't.	work to do on this. While students in these sections were given the opportunity to work with a learning software associated with the text, I have made it more clearly an exam prep in my current SOC 1010 course.
By lecc schinting con "sci ima illuma i.e. soc sha	y creating a cture for high shool students to troduce the oncept of occiological nagination" and ustrate the microacro connection; e., how broader ocial processes appe individual aperiences.	Direct measure: A signature assignment created specifically to help students understand the interaction between the individual and society—how society shapes us (macro) and how we construct society (micro). Student created PowerPoint presentations that were completed individually, in pairs or groups of three. 65 students	Threshold met. 100% of students who completed the SA showed competency at 60% AND 70%. Furthermore, 94% (61/65) of students met the 80% competency threshold.	Measure 2: When students applied the concepts on a topic/question of their own choosing, it seemed to yield a better result. The lowest score on the SA for two sections was 70%.	Measure 2: This finding may reflect the difference of taking a test for which one must prepare and a self-selected and written assignment.	The Reflection: The main goal in the SA was to get students to grasp the micro-macro connection and, while the grading was not as objective as in an exam with correct/incorrect answers, I am encouraged by the result all students demonstrated competency for this outcome. I continue to use this same SA for my current 1010 sections.

	submitted the SA, and each presentation received a grade.				
Learning Outcome 3. By participating in group work to discuss various assigned articles and answer questions about the content as well as apply concepts introduced in the readings.	Measure 3. Indirect measure: These "article quizzes" were competed as group work and were given a letter grade.	Measure 3. Threshold met. 83% of students showed competency at 60% or better and 73% of students were competent at 80% or higher.	Measure 3. I provide non-exam assignments to allow students to work with the material in various ways, including discussion and group work.	Measure 3. This finding is not surprising. I have used group quizzes to help students use the concepts in discussion so they learn to use the terms and apply them to various situations. This assignment relies on someone in the group having done the reading (ideally everyone should have done it) so they often get the benefit from "teaching" others. Not the intended outcome but it happens. Everyone in the group receives the same grade.	Reflection: While these group quizzes work, I have discontinued them for the time being, as many students did not read the assigned articles. I continue to assign article and have students discuss them in groups but only for class participation credit. Will need to re-evaluate whether this assignment should be brought back.

Outcome	Measurable Learning Outcome Students will demonstrate their mastery of the skill:	Method of Measurement Direct and Indirect Measures*	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results
Gen Ed SS Outcome 2. Application of concepts, theories, and methods: Students will apply basic social science concepts, theories, and/or methods to a particular issue and identify factors that influence change.	Measure 1. By correctly answering multiple choice or True/False exam questions.	Measure 1. Direct measure: 66 students in two sections of SOC 1010 (Fall 2019) completed exams that featured questions tagged for learning outcome #2, "applications of concepts, theories and methods."	Measure 1. Threshold met. 80% of students performed at 60% or higher. However, only 58% of students showed competency at 70% or higher.	Measure 1. The threshold was met at 60% or higher but not at 70%. The course emphasizes concepts and theories and much time is dedicated to exam preparation for this outcome.	Measure 1. Sociological theories—and theory in general—is challenging for Intro students many of whom often encounter theoretical frameworks for the first time.	Reflection: I will keep emphasizing theories in exam reviews and continue to provide opportunities for students to discuss them and apply theory to social situations and circumstances.
Gen ED SS Outcome 3. Diverse Perspectives: Students will identify an argument about a social phenomenon and understand alternative explanations.	Measurable Learning Outcome Students will demonstrate their mastery of the skill:	Method of Measurement	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results

Measure 1.	Measure 1.	Measure 1.	Measure 1.	Measure 1.	Reflection:
			Students performed	Many of the	
By correctly	Direct measure :	Threshold was met.	better on questions	questions tagged as	I am happy that
answering multip	ole	94% of students	about diverse	Outcome 3 pertain to	the majority of
choice or	66 students in	performed at 60% or	perspectives	course content that	students
True/False exam	two sections of	higher. Further, 79%	compared to SS	introduces class,	performed at 80%
questions.	SOC 1010 (Fall	at 70% or better, and	Outcomes 1 and 2.	race-ethnicity, and	or higher on this
	2019) completed	61% were at 80% or		gender as organizing	outcome that
	exams that	higher.		principles for social	gauges critical
	featured			inequality. They may	thinking—the
	questions tagged			be interesting for	skill of
	for learning			(especially	considering
	outcome #3,			minoritized) students.	alternative
	"diverse			There is also	explanations and
	perspectives."			considerable overlap	understating
	Questions			of the SS outcomes	diverse
	dealing with			across much of the	circumstances.
	race, ethnicity,			course content. Most	Sociology as a
	gender, and			of the time, diverse	discipline is at its
	class inequality			perspectives (#3),	best in helping
	were specifically			theories (#2), and the	students get this
	tagged for this			micro-macro	right. There is
	outcome.			interactions (#1) are	always room for
				manifested in the	improvement,
				same course content,	though. The
				which makes it	action plan is to
				difficult to assess	keep focusing on
				student learning.	theoretical
					frameworks for
					understanding
					alternative
					explanations,
					which overlaps
					efforts to
					strengthen
					competence on
					outcome #2.

Summary Reflection: This assessment is based on students' work in two sections (one day time and one evening) of Introduction to Sociology in the Fall of 2019. The course is evaluated mostly (75%) on the basis of exam scores but other assignments were created to diversify the base for final grades. Exams are the most objective measure of student competence, the rest of the assignments (the SA, article quizzes, and class participation) are discussion based and/or completed in groups. The objective measures of student learning produce weaker results for all three SS learning outcomes, which is understandable. Students' preparation for and efforts in exams vary greatly in Gen Ed courses. Students like working together on assignments (especially quizzes), but individual competence is difficult to gauge through group work. I have tried to balance the assignments to provide broad-based course evaluation scheme. Much work still to do for improving competence on outcome 1.

Table 16B:

Evidence of Learning: -- GE social sciences -- Soc 1010 by Morris

Assessment report based on 2021 spring

Outcome	Measurable	Method of	Threshold	Findings Linked	Interpretation of	Action
	Learning	Measurement		to Learning	Findings (compiled	Plan/Use of
	Outcome	Direct and	70% of	Outcomes	from multiple	Results
	Students will	Indirect	students should		sections and data	
	demonstrate their	Measures*	perform at 60%		points)	
	mastery of the		or better			
	skill by:					

Gen ED SS	Learning outcome	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Reflection:
Outcome 1:	1.					
"Interactions						
between individuals						
and society"						
Students will						
describe how						
individuals and						
groups influence and						
are influenced by						
social contexts,						
institutions, physical						
environments and/or						
global process.						

Outcome	Measurable	Method of	Threshold	Findings Linked	Interpretation of	Action
	Learning	Measurement		to Learning	Findings	Plan/Use of
	Outcome			Outcomes		Results
	Evaluating Evaluatin	Through	Calculation		This past year has	I implemented
	g possible solutions	participation with:	Method:	2.57 /3	been an interesting one	several changes
	to the many social		65/35	2.64 /3	to reflect upon. I	across several
	problems we cover as	The Myth– your	Decaying		began the year in the	course preps
	you reflect on your	Callero readings.	Average		classroom, as usual;	because of my
	exploriments and also	Service— and	Example:		mid-semester the	work in the
	respond to <i>The Myth</i>	Experiential-	Most recent		Covid19 pandemic	eLearning course.
	of Individualism	Learning	result		shifted classes to an	After completing
	chapter readings.	Sensitizing	counts as		online/virtual format.	the certificate, over
		Students' Sense of	65% of		This change came with	the 2020 holiday
	Creating a positive	Social Justice	mastery		a few insights. In	break, I took those
	relationship with the	Awareness.	weight,		Introduction to	ideas and
	community partner		average of		Sociology, a course	completely
	that is benefiting		all other		that has the same	redesigned my
	from your service		results		curriculum regardless	Intro to Sociology
	learning hours as you		count as		· · · · · · · · · · · · · · · · · · ·	course + retaining
	develop your own		35% of		there was a noticeable	the lower academic
	awareness (see p. 7 of		weight. If			rigor I had adopted
	the syllabus for more)		there is only	,	evaluations. In the	during Fall of

of the social issue(s)	one result,	Spring, my Intro to 2020. After
that the community	the single	Soc average evaluation redesigning my
partner serves.	score will	score (once again Intro to Soc
	be returned.	averaged between two course, I then
	1- Item scores:	sections) was 4.885. In completed a Best
	Example item	the Fall, this number Practices Course
	scores:	was 4.175. This is a Review (BPR) of
	1, 4, 2, 3, 5,	14.53% decrease in the new curriculum
	3, 6	positive perceptions and delivery. I
	2- Final score:	based on these student completed the BPR
	Example final	evaluations. As I just prior to the
	score	consider the possible start of the Spring
	4.95	explanations for this 2021 semester.
		shift, I am left with a According to WSU
		few addendums to online, my Intro to
		ponder: Soc course is now
		being taught using
		13) In response to best practices. I am
		the "let's be eager to see if this
		mindful of our improves scores
		expectations of from Fall 2020.
		students in this
		moment" calls
		echoing across
		academia, I
		reduced the
		academic rigor
		of my Fall
		2020 Intro to
		Sociology
		courses, e.g., I
		reduced the
		number of
		hours students
		needed to
		complete in
		community

T	 	Γ Γ
		service, I
		reduced
		presentation
		expectations to
		one group
		presentation
		for the entire
		semester, and I
		posted a PDF
		of the first
		weeks of
		chapter
		readings.
		14) Despite the
		changes, I
		experienced
		more student
		"complaining"
		about the
		workload in the
		Fall as
		compared to
		any previous semester that I
		have taught
		Intro to
		Sociology
		15) As noted, even
		though this was
		an overall
		easier course,
		my evaluations
		were lower.
		I am left wondering:

	T	1	1	
				13) Did the format,
				online/virtual
				learning,
				contribute to
				these changes?
				14) Did the
				external
				environment of
				stressors
				impact
				students'
				overall
				perceptions of
				their college
				experience,
				i.e., stress
				about life and
				Covid19 et
				cetera
				impacting
				learning?
				15) Is a near 15%
				reduction in
				positive
				impressions of
				the course the
				result my
				having no
				physical .
				presence in my
				classes? If this
				is true, and it
				likely is a
				factor, this is a
				strong point in
				favor of face-
				to-face
·				 70

					instruction as a vital source of learning in the higher education experience, despite calls to shift more and more learning to online formats.	
Gen ED SS	Measure 1 – direct			Measure 1 –	Measure 1	Reflection:
Outcome 2:		direct		direct		
"Application of						
concepts, theories,						
and methods".						
Students will apply basic social						
science concepts,						
theories, and/or						
methods to a						
			I	1		
particular issue						
and identify						

Outcome	Measurable	Method of	Threshold	Findings Linked	Interpretation of	Action
	Learning	Measurement		to Learning	Findings)	Plan/Use of
	Outcome			Outcomes		Results
	Applying your	Through	Calculation	2.41 /3	This past year has	I implemented
	knowledge of	participation with:	Method:		been an interesting one	several changes
	sociology readings in		65/35		to reflect upon. I	across several
	Seeing Ourselves and	 Quizzes— 	Decaying		began the year in the	course preps
	online sources	x13.	Average		classroom, as usual;	because of my
	successfully on		Example:		mid-semester the	work in the

quizzes + with	 Weekly 	Most recent	C	Covid19 pandemic	eLearning course.
meaningful	Discussions	result	s	hifted classes to an	After completing
comments during	-x13.	counts as	o	online/virtual format.	the certificate, over
presentations and	 Group 	65% of	Τ	This change came with	the 2020 holiday
weekly discussions.	Presentation	mastery	a	few insights. In	break, I took those
	s- x8	weight,	Į.	ntroduction to	ideas and
		average of	S	Sociology, a course	completely
		all other	t1	hat has the same	redesigned my
		results	c	curriculum regardless	Intro to Sociology
		count as	0	of delivery format	course + retaining
		35% of			the lower academic
		weight. If	c	change in student	rigor I had adopted
		there is only			during Fall of
		one result,		1 0, 1	2020. After
		the single		Soc average evaluation	
		score will		`	Intro to Soc
		be returned.		veraged between two	-
		1- Item scores:		ections) was 4.885. In	-
		Example item		,	Practices Course
		scores:		vas 4.175. This is a	Review (BPR) of
		1, 4, 2, 3, 5,			the new curriculum
		3, 6	I F	1 1	and delivery. I
		2- Final score:			completed the BPR
		Example final		evaluations. As I	just prior to the
		score		-	start of the Spring
		4.95		1	2021 semester.
				hift, I am left with a	According to WSU
				ew addendums to	online, my Intro to
			ļp	onder:	Soc course is now
				16) I	being taught using
					best practices. I am
				the "let's be	eager to see if this
					improves scores
				expectations of	from Fall 2020.
				students in this	
				moment" calls	
				echoing across	

1 1	
	academia, I
	reduced the
	academic rigor
	of my Fall
	2020 Intro to
	Sociology
	courses, e.g., I
	reduced the
	number of
	hours students
	needed to
	complete in
	community
	service, I
	reduced
	presentation
	expectations to
	one group
	presentation
	for the entire
	semester, and I
	posted a PDF
	of the first
	weeks of
	chapter
	readings.
	17) Despite the
	changes, I
	experienced
	more student
	"complaining"
	about the
	workload in the
	Fall as
	compared to
	any previous
	semester that I

	1	1	
			have taught
			Intro to
			Sociology
			18) As noted, even
			though this was
			an overall
			easier course,
			my evaluations
			were lower.
			I am left wondering:
			16) Did the format,
			online/virtual
			learning,
			contribute to
			these changes?
			17) Did the
			external
			environment of
			stressors
			impact
			students'
			overall
			perceptions of
			their college
			experience,
			i.e., stress
			about life and
			Covid19 et
			cetera
			impacting
			learning?
			18) Is a near 15%
			reduction in
			positive
			impressions of
I .	1	1	

			the course the result my having no physical presence in my classes? If this is true, and it likely is a factor, this is a strong point in favor of faceto-face instruction as a vital source of learning in the higher education experience, despite calls to shift more and more learning to online formats.	
Gen ED SS	Measure 1 -	Measure 1 –	Measure 1	Reflection:
Outcome 3:	direct	direct		
"Diverse				
Perspectives" Students will				
identify an argument				
about a social				
phenomenon and				
understand				
alternative				
explanations.				

Outcome	Measurable Learning Outcome	Method of Measurement	Threshold	Findings Linked to Learning Outcomes	Interpretation of Findings)	Action Plan/Use of Results
	Remembering and understanding why it is significant to gain a sociological imagination. Analyzing issues from various sociological perspectives (i.e., Conflict, Functionalism, and Symbolic Interactionism).	 Exploriment s- x5. Weekly Discussions - x13. The Myth- x8 	Calculation Method: 65/35 Decaying Average Example: Most recent result counts as 65% of mastery weight, average of all other results count as 35% of weight. If there is only one result, the single score will be returned. 1- Item scores: Example item scores: 1, 4, 2, 3, 5, 3, 6 2- Final score: Example final		This past year has been an interesting one to reflect upon. I began the year in the classroom, as usual; mid-semester the Covid19 pandemic shifted classes to an online/virtual format. This change came with a few insights. In Introduction to Sociology, a course that has the same curriculum regardless of delivery format there was a noticeable change in student evaluations. In the Spring, my Intro to Soc average evaluation score (once again averaged between two sections) was 4.885. In the Fall, this number was 4.175. This is a 14.53% decrease in positive perceptions based on these student evaluations. As I	across several course preps because of my work in the eLearning course. After completing the certificate, over the 2020 holiday break, I took those ideas and completely redesigned my Intro to Sociology course + retaining the lower academic rigor I had adopted during Fall of 2020. After redesigning my Intro to Soc course, I then completed a Best Practices Course Review (BPR) of the new curriculum and delivery. I
			score 4.95		consider the possible	start of the Spring 2021 semester.

	1	 110 7 1 2 11	11
			According to WSU
		few addendums to	online, my Intro to
			Soc course is now
			being taught using
		19) In response to	best practices. I am
		the "let's be	eager to see if this
		mindful of our	improves scores
		expectations of	from Fall 2020.
		students in this	
		moment" calls	
		echoing across	
		academia, I	
		reduced the	
		academic rigor	
		of my Fall	
		2020 Intro to	
		Sociology	
		courses, e.g., I	
		reduced the	
		number of	
		hours students	
		needed to	
		complete in	
		community	
		service, I	
		reduced	
		presentation	
		expectations to	
		one group	
		presentation	
		for the entire	
		semester, and I	
		posted a PDF	
		of the first	
		weeks of	
		chapter	
		readings.	

1	Т	T	
			20) Despite the
			changes, I
			experienced
			more student
			"complaining"
			about the
			workload in the
			Fall as
			compared to
			any previous
			semester that I
			have taught
			Intro to
			Sociology
			21) As noted, even
			though this was
			an overall
			easier course,
			my evaluations
			were lower.
			Were to Wer.
			I am left wondering:
			19) Did the format,
			online/virtual
			learning,
			contribute to
			these changes?
			20) Did the
			external
			environment of
			stressors
			impact
			students'
			overall
			perceptions of
			their college
ı	l .	<u> </u>	then conege

		experience,
		i.e., stress
		about life and
		Covid19 et
		cetera
		impacting
		learning?
		21) Is a near 15%
		reduction in
		positive
		impressions of
		the course the
		result my
		having no
		physical
		presence in my
		classes? If this
		is true, and it
		likely is a
		factor, this is a
		strong point in
		favor of face-
		to-face
		instruction as a
		vital source of
		learning in the
		higher
		education
		experience,
		despite calls to
		shift more and
		more learning
		to online
		formats.

Summary Reflection

This past year has been an interesting one to reflect upon. I began the year in the classroom, as usual; mid-semester the Covid19 pandemic shifted classes to an online/virtual format. This change came with a few insights. In Introduction to Sociology, a course that has the same curriculum regardless of delivery format there was a noticeable change in student evaluations. In the Spring, my Intro to Soc average evaluation score (once again averaged between two sections) was 4.885. In the Fall, this number was 4.175. This is a 14.53% decrease in positive perceptions based on these student evaluations. As I consider the possible explanations for this shift, I am left with a few addendums to ponder:

- 22) In response to the "let's be mindful of our expectations of students in this moment" calls echoing across academia, I reduced the academic rigor of my Fall 2020 Intro to Sociology courses, e.g., I reduced the number of hours students needed to complete in community service, I reduced presentation expectations to one group presentation for the entire semester, and I posted a PDF of the first weeks of chapter readings.
- 23) Despite the changes, I experienced more student "complaining" about the workload in the Fall as compared to *any* previous semester that I have taught Intro to Sociology
- 24) As noted, even though this was an overall easier course, my evaluations were lower.

I am left wondering:

- 22) Did the format, online/virtual learning, contribute to these changes?
- 23) Did the external environment of stressors impact students' overall perceptions of their college experience, i.e., stress about life and Covid19 et cetera impacting learning?
- 24) Is a near 15% reduction in positive impressions of the course the result my having no physical presence in my classes? If this is true, and it likely *is* a factor, this is a strong point in favor of face-to-face instruction as a vital source of learning in the higher education experience, despite calls to shift more and more learning to online formats.

Over the summer of 2020, I looked at the unprecedented pandemic semesters that were now in front of me and decided to pursue the eLearning Certificate offered by WSU online.

Over the summer, I completed the 15-hour Intro to eLearning and 10-hour Growing with Canvas prerequisite courses. During Fall 2020, I completed the three-credit hour eLearning Certificate.

I implemented several changes across several course preps because of my work in the eLearning course. After completing the certificate, over the 2020 holiday break, I took those ideas and completely redesigned my Intro to Sociology course + retaining the lower academic rigor I had adopted during Fall of 2020. After redesigning my Intro to Soc course, I then completed a Best Practices Course Review (BPR) of the new curriculum and delivery. I completed the BPR just prior to the start of the Spring 2021 semester. According to WSU online, my Intro to Soc course is now being taught using best practices. I am eager to see if this improves scores from Fall 2020.

Despite the changes and based on what I have seen so far this Spring semester, I am doubtful much will change. This Spring, I increased my course caps to 65 and a couple of days before the semester each course was full. After the first couple of weeks one class was down to 43 students and the other 32. Additionally, I am finding students continue to complain and even with the Canvas optimization provided by the eLearning Certificate and

BRP, many students continue to get lost in the course. If scores do not increase to offset the 14.53% reduction, I will make a couple of additional academic rigor adjusts I have been pondering, but beyond that I am not willing to adjust workload expectations. If I remain in the 4.0 (+/- .10-20% points) range at the end of this semester, I am going to adjust my expectations for an online or virtual course to expect that 4.0 is where this course *should* be. It seems likely that returning to the near 5.0 scores I have had in the past requires that I be present in the classroom. I do not see that as a failure of curriculum, but rather, one that suggests that an instructor's physical presence matters to the learning process, especially when the rigor of the course has been so thoroughly vetted.

I continue to enjoy good rapport and enrollments in my upper division courses. Though, I do think I am gaining a reputation for being a professor with high expectations. I am okay with this!

Table 17A:

Assessment report based on GE social science courses: SV 1020: Social Problems, Fall 2020 by Trentelman

Outcome	Measurable	Method of	Threshold	Findings Linked	Interpretation of	Action
	Cutcome Students will demonstrate their mastery of the	Measurement Direct and Indirect Measures*	70% of students should perform at 60% or better	to Learning Outcomes	Findings (compiled from multiple sections and data points)	Plan/Use of Results
Gen ED SS	skill by: Learning outcome	Measure 1:	Measure 1:	Measure 1:	Measure 1:	Reflection:
Outcome 1:	1.	(Direct) Students		The mean score for	Students successfully	No curricular or
"Interactions	Students will	took an essay		this exam was	demonstrated an	pedagogical
between individuals	develop an	exam that			_	changes needed at
and society"	understanding of	covered the		 -	individuals and groups	i '
Students will	the	introduction of		1		continue to work
describe how	interrelationships	these elements of			•	on obtaining these
individuals and	between various	social structure		higher (also, 89% of	structure and culture.	outcomes.
groups influence and	parts of social	and of culture,		students passed at		
are influenced by	structure, including	varying theories		70% or higher).		
social contexts,	social institutions,	about these				
institutions, physical	social groups,	interactions, and				
environments and/or	social statuses and	other				
global process.	roles, as well as	foundational				

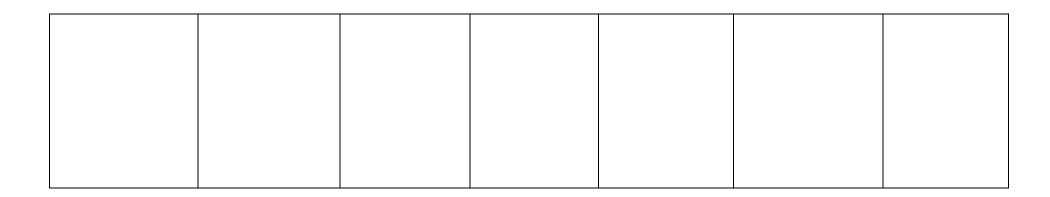
expected norms and sanctions. This understanding will include how individuals can affect society and social structure, as well as the influence social	sociological concepts. Measure 2: (Indirect) Students participated in class discussions about course	e c F F s	Measure 2: 95% of students earned 60% or more of the total participation points possible (71% of students earned 70% or more).	Measure 2: Students successfully participated in discussions where they described how individuals and groups influence and	
structure has on individual lives and opportunities.	materials, guest speakers, and class activities.			are influenced by social contexts, social institutions, physical environments, and even global processes.	

Outcome	Measurable Learning	Method of Measurement	Threshold	Findings Linked to Learning	Interpretation of Findings	Action Plan/Use of
	Outcome			Outcomes		Results

Gen ED SS	Learning outcome	Measure 1 –	Measure 1 –	Measure 1	Reflection:
Outcome 2:	2A.	direct	direct	Students who	For students
"Application of	Having chosen a	Each student wrote	100% of the	completed this	who completed
concepts, theories,	social problem to	a 3-5 page report on	students completing	assignment were	this assignment,
and methods".		the community	this assignment	successful in applying	it worked well to
Students will	community service,	service, for which	scored 60% or	social science	achieve the
apply basic social	1	the first section	higher on this full	explanations to a	desired learning
science concepts,		required a detailed	paper (100% of	social problem they	outcomes. The
theories, and/or		explanation of the	these students also	addressed with	proportion of
methods to a	`	social problem, its	earned 70% or	community service	students who did
particular issue	,	causes and		work, drawing from	not complete
and identify		conditions, as well		sociological concepts,	this assignment
factors that		as a brief discussion	only 79% of the	research and theory to	is anomalous for
influence change.		of the sociological		do so.	this course (see
	, ,	theory the student	assignment.		the narrative).
		thought explained			
	*	the problem the			
		best (including how			
		the theory explains			
		the problem).			
		Students were also			
		required to assess			
		how effective the			
		agency appeared to			
		be at creating social			
		change for the			
		problem.		Measure 1	Reflection:
			3.7 1	Most students who	While those
	Learning outcome		Measure 1 Only 68% of the	completed these	students who
	2B.	Measure 1 –	students in this	assignments	completed these
	Students will apply	direct	class completed	successfully demonstrated that	assignments
	the sociological	Students found	any of these	they can apply	demonstrated
	concepts, theories	newspaper	assignments. Of those who did,	sociological concepts,	success with this
	and research they	articles related to	69% earned at least	etc., to current news	learning
	are learning about	five different	60% of the total	stories, however many students did not	outcome and
	various social	social problems	points for these	follow through with	goal, because
		covered in the	assignments (they		0.

ne to	problems to current news stories related to those social problems.	course. For each news story, students wrote short papers interpreting the news stories according to course materials on that social problem.		also earned at least 70% of the points). Of the students who completed at least 4 of the 5 assignments, 90% earned at least 60% of the points.	assignments. The majority of students who did not follow through with these assignments were	nearly 1/3 of the class did not complete any of these assignments, it is difficult to make inferences about curriculum or pedagogy based on this measure.
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Outcome	Measurable Learning Outcome	Method of Measurement	Threshold	Findings Linked to Learning Outcomes	Interpretation of Findings)	Action Plan/Use of Results
Gen ED SS Outcome 3: "Diverse Perspectives" Students will identify an argument about a social phenomenon and understand alternative explanations.	Learning outcome 3. Students will be able to appreciate the variety of perspectives on various social problems.	Measure 1 - direct Students completed an essay exam question asking them to choose one of five theories they thought provided the best explanation for crime, and provide an explanation of an example of crime using that theory. They then were asked to provide an example of a group who would disagree with that theoretical explanation, and the theory that group might prefer. Measure 2 - indirect Students participated in group work, discussing their own preferences among differing theoretical explanations of various social		Measure 1 100% of students taking the exam earned 60% of the 20 points possible for this essay question (76% of students earned 70% or better). Measure 2 Students who participated in the group assignment received 100% for participation in the activity.	social problem of	pedagogical changes needed at this time, will continue to work on obtaining these outcomes.



Summary Reflection

This assessment is based on one section of Social Problems (SOC 1020), taught T/TH at 10:30 a.m. Providing a high impact educational experience, this class utilizes community engaged service in the form of service work, and the Signature Assignment is a course paper that asks students to synthesize what they learned from course materials with what they learned from their service work.

Due to COVID-19, this was a Zoom simulcast class, with students with compromised immune systems, and those living or working with people with compromised immune systems, joining virtually. When students needed to quarantine or were positive for COVID, they also attended by Zoom. The service component of the class was changed from the usual 15 hours of in-person service at a local community organization, to 10 hours of online or virtual service, which could be done for a local organization or one at a more regional or national level. Likely related to COVID and the response to it, it was an anomalous class in terms of outcomes. Only 2 students unofficially withdrew from the class. However, a full third of the class, 7 of 21 students, received a failing grade, with most of those students missing large portions of class sessions and/or assignments, yet still attended the last day of class and/or took the final exam. This made it appear they preferred to get the E rather than a UW. Of those who passed the class, 100% earned 70% or higher of the total points, and 75% earned 90% or more of the total points.

The goal for successful outcomes for this lower division course was that at least 70% of the class earn at least 60% of the total for each measure. It is clear these outcomes were affected by the dynamics just described.

-- Carla Koons Trentelman

Table 17B:

Evidence of Learning: General Education, Social Science Courses

Assessment report based on SOC 1020 – Fall 2019, CRN 21970 by Pepper Glass

Outcome	Measurable Learning Outcome Students will demonstrate their mastery of the skill by:	Method of Measurement Direct and Indirect Measures*	Threshold 70% of students should perform at 60% or better	Findings Linked to Learning Outcomes	Interpretation of Findings (compiled from multiple sections and data points)	Action Plan/Use of Results
Gen ED SS Outcome 1: "Interactions between individuals and society" Students will describe how individuals and groups influence and	Learning outcome 1: Students should be able to analyze and compare various social science ideas.	Measure 1: Social science news analysis	Measure 1: 70% of students should be able to successfully compare two news stories about social science research to sociological perspectives 70% of the time.		Measure 1: Students are successfully comparing news stores to social science research.	Reflection: No change is needed at this time.
are influenced by social contexts, institutions, physical environments and/or global process.		Measure 2: Diversity Wheel assignment.	Measure 2: 70% of students should be able to successfully compare their involvement in various largescale, demographic groups to sociological perspectives 70% of the time.	Measure 2: 53% of student attempts successfully completed the assignment at 70% or higher.	Measure 2: Students especially have difficulty with the concepts of the "Matrix of domination."	Reflection: Focus more on how large-scale, demographic groups relate to sociological perspectives.

		Measure 3: Network friend	Measure 3: 70% of students should	Measure 3: 60% of student	Measure 3: Students offered	Reflection: Focus more on
		map assignment.	be able to successfully generate a network map of your friends and family and then analyze it as an example of various network concepts 70% of the time.	attempts successfully completed this assignment at 70% or higher.	incomplete responses or misunderstood some of the concepts.	concepts of network analysis.
Gen ED SS	Learning	Measure 1:	Measure 1: 70% of	Measure 1: 85%	Measure 1: Most	Reflection: No
Outcome 2: "Application of concepts, theories,	Outcome 2.A.: Students will apply an example to	Research project assignment blog post.	students should be able to successfully	of student	groups did well, but several had incomplete answers.	change is needed at this time.
and methods". Students will apply basic social science concepts, theories, and/or	various perspectives.		research topic	completed this assignment at 70% or higher.		
methods to a particular issue and identify factors that			the time.			

influence change.

Gen ED SS Outcome 3: "Diverse Perspectives" Students will identify an argument about a social phenomenon and	Learning outcome 3.A: Students will compare various explanations of a chosen example.	Measure 1: Reaction paper #2.	Measure 1: 70% of students should be able to successfully explain a systems vs individual perspective 70% of the time.	Measure 1: 88% of student attempts successfully completed this assignment at 70% or higher.	Measure 1: Students were overall able to understand these concepts.	Reflection: No change is needed at this time.
understand alternative explanations.		Measure 2: Group research project assignment.	Measure 2: 70% of students should be able to successfully explain how different researchers explain a topic 70% of the time.	Measure 2: 71% of student attempts successfully completed this assignment at 70% or higher.	Measure 1: Most groups did well, but several had incomplete answers.	Reflection: No change is needed at this time.

Summary Reflection

2). Exit Survey Outcomes:

Sociology Exit Survey Data Extracted form WSU Exit Survey from 2019 Spring to 2021 Spring (N=15)

1. Engagement - Which of the following engaged learning experiences did you complete during your education at WSU? Check all that apply.

#	Answer	%	Count
1	For credit internship	87.50%	7

2					N	ot for credit in	ternship		12.50%		1
3]	I did no	ot parti	cipate in an in	ternship		0.00%		0
							Total			100%	8
#			Field	Mini	mum	Maximum	Mean	Devi	Std ation	Variance	Count
1	applying your acad organization (e.g. non	community engaged internship? The emic knowledge and skills to benefit-profit, museum, school, an elected y) while simultaneously providing the valuable we	it a community official, city or		1.00	2.00	1.29		0.45	0.20	7
#			An	iswer				%			Count
1				Yes			<mark>71</mark>	.43%			5
2				No			28	3.57%			2
				Total				100%			7

2. Meaningful - Describe your most meaningful learning experience at WSU. Be descriptive!

Describe your most meaningful learning experience at WSU. Be descriptive! Did it occur as part of a

Joining the Army as a result of pursuing my degree was the most meaningful to me. It allowed my to see the world in a completely different way than that of any normal student.

I learned in a class how I can do research that can make an impact on my community. I can help bring people together

Internship in the career services center gave me skills to use in the workplace. I used that internship to do a community based capstone, doing more research on career readiness and also my major.

My internship. It was related to my major and gave me a lot of insight into my career path. It helped me realize that my original career path was not for me and helped me find a new one.

Everything was good.

Learning to new ideas, and teachers are so easy to connect with to get help on academic questions

My senior capstone. It was directly related to my major and applied everything that I learned in my major.

I had this specific teacher, Blake Spencer, he made everything click for me. I found I loved learning and understanding society.

Participating in student research projects. This was outside of class with the exception of capstone.

The social science professors were my most meaningful experience at WSU. They are knowledgeable, inspirational, open-minded, critical thinkers that helped me succeed. They pushed me in every class to think about everyday life and how to apply my education, which is a meaningful learning experience.

Two things - Name two things you learned as a WSU student that you will use in the future (e.g. in your job, graduate school, or in other pursuits).	2.
1.	
Time management	Jury Nullification
Critical thinking	Writing skills
Oral and written communication skills	Presentations
Critical thinking	Criminal Justice
Leadership	Social Capital
Social Behavior	Political Involvement
critical thinking	report writing
Criminal Justice system	Social Norms
How to social network myself	critical thinking skills

3. Two challenges - Name your two biggest challenges or barriers encountered along the way to your degree. These could b

1.	2.
Math	Balancing the Army and school
Personal Trauma	Health issues
Advisors not very helpful	Not very good with math
Parking (especially while I was pregnant)	Advising
My military service connected disabilities	Dealing with the Math department
Financial	Academic studies
Theory classes	Generals
The complicated Financial Aid process	Advising at the SLCC Miller Campus from the CJ department
Working full time and going to school full time	The lack of online courses, and classes only being taught certain semesters.
Commuting from Sandy to Weber	Motivation to go to classes

4. Soc_analyze#1 - First, rate how upper division sociology courses helped you learn to conduct RESEARCH AND ANALYZE... - Before Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to identify and formulate possible research questions from class readings	1.00	4.00	2.55	0.99	0.98	11
2	Ability to craft surveys or interviews to answer your research question	1.00	4.00	2.45	0.89	0.79	11
3	Ability to use software (e.g., SPSS) to analyze data	1.00	5.00	1.82	1.27	1.60	11
4	Ability to write a report based on your results	1.00	3.00	2.55	0.66	0.43	11

Soc_analyze#1 - First, rate how upper division sociology courses helped you learn to conduct RESEARCH AND ANALYZE... - After Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to identify and formulate possible research questions from class readings	4.00	5.00	4.55	0.50	0.25	11
2	Ability to craft surveys or interviews to answer your research question	4.00	5.00	<mark>4.82</mark>	0.39	0.15	11
3	Ability to use software (e.g., SPSS) to analyze data	2.00	5.00	3.45	0.99	0.98	11
4	Ability to write a report based on your results	4.00	5.00	<mark>4.45</mark>	0.50	0.25	11

5. Soc_comm#1 - First, rate how upper division sociology courses helped you learn to COMMUNICATE skillfully. Plea... - Before Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to present orally to an audience a summary of information you have read	1.00	5.00	3.00	1.35	1.82	11
2	Ability to write a summary of main points of an article or a book	1.00	5.00	3.18	1.19	1.42	11
3	Ability to synthesize information from many sources to answer a question both orally and in writing	1.00	5.00	2.73	0.96	0.93	11
4	Ability to write a report/paper based on library sources	2.00	5.00	2.82	0.94	0.88	11

soc_comm#1 - First, rate how upper division sociology courses helped you learn to COMMUNICATE skillfully. Plea... - After Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to present orally to an audience a summary of information you have read	3.00	5.00	<mark>4.64</mark>	0.64	0.41	11
2	Ability to write a summary of main points of an article or a book	3.00	5.00	<mark>4.55</mark>	0.78	0.61	11
3	Ability to synthesize information from many sources to answer a question both orally and in writing	2.00	5.00	4.45	0.99	0.98	11
4	Ability to write a report/paper based on library sources	4.00	5.00	<mark>4.64</mark>	0.48	0.23	11

6. soc_identify#1 - First, rate how upper division sociology courses helped you learn to IDENTIFY AND EXPLAIN THE TER... - Before Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to outline basic information about the U.S. society and institutions	1.00	5.00	2.91	1.31	1.72	11
2	Ability to use sociological theory or theories to discuss a current event or issue	1.00	5.00	2.18	1.47	2.15	11
3	Ability to use sociological theory or theories to discuss a current event or issue	1.00	5.00	2.09	1.38	1.90	11
4	Ability to use sociological theory or theories to discuss a current event or issue	1.00	4.00	1.82	1.03	1.06	11

Soc_identify#2 - First, rate how upper division sociology courses helped you learn to IDENTIFY AND EXPLAIN THE TER... - After Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to outline basic information about the U.S. society and institutions	4.00	5.00	<mark>4.64</mark>	0.48	0.23	11
2	Ability to use sociological theory or theories to discuss a current event or issue	4.00	5.00	4.82	0.39	0.15	11

3	Ability to use sociological theory or theories to discuss a current event or issue	4.00	5.00	4.73	0.45	0.20	11
4	Ability to use sociological theory or theories to discuss a current event or issue	4.00	5.00	<mark>4.64</mark>	0.48	0.23	11

7. Soc_critical#1 - First, rate how upper division sociology courses helped you learn to THINK CRITICALLY. Please rat... - Before Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to question commonly held assumptions about the social world	1.00	5.00	2.45	1.23	1.52	11
2	Ability to recognize competing explanations for any social phenomenon or problem	1.00	5.00	2.45	1.23	1.52	11
3	Ability to create and explore alternative explanations to social phenomena or problems	1.00	5.00	<mark>2.64</mark>	1.23	1.50	11
4	Ability to evaluate the credibility of competing explanations	1.00	5.00	<mark>2.36</mark>	1.23	1.50	11

soc_critical#2 - First, rate how upper division sociology courses helped you learn to THINK CRITICALLY. Please rat... - After Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to question commonly held assumptions about the social world	5.00	5.00	5.00	0.00	0.00	11
2	Ability to recognize competing explanations for any social phenomenon or problem	4.00	5.00	4.82	0.39	0.15	11
3	Ability to create and explore alternative explanations to social phenomena or problems	4.00	5.00	4.82	0.39	0.15	11
4	Ability to evaluate the credibility of competing explanations	3.00	5.00	<mark>4.55</mark>	0.66	0.43	11

8. Soc_apply#1 - First, rate how upper division sociology courses helped you learn to APPLY HISTORICAL, CULTURAL,... - Before Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to explain the historical origins of a social arrangement to another person	1.00	4.00	1.70	1.10	1.21	10
2	Ability to describe how behavior and events locally have global causes and consequences	1.00	5.00	2.20	1.33	1.76	10
3	Ability to compare a social phenomenon across different cultures, race- ethnicities, and classes	1.00	5.00	2.50	1.50	2.25	10

soc_apply#2 - First, rate how upper division sociology courses helped you learn to APPLY HISTORICAL, CULTURAL,... - After Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to explain the historical origins of a social arrangement to another person	2.00	5.00	3.90	0.83	0.69	10
2	Ability to describe how behavior and events locally have global causes and consequences	4.00	5.00	<mark>4.70</mark>	0.46	0.21	10
3	Ability to compare a social phenomenon across different cultures, race- ethnicities, and classes	4.00	5.00	4.80	0.40	0.16	10

9. Soc_found#1 - First, rate how upper division sociology courses helped you learn to PREPARE A FOUNDATION FOR CAR... - Before Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to prepare a resume or a CV with education and job experience	1.00	5.00	2.40	1.02	1.04	10
2	Ability to write an application letter	1.00	5.00	2.60	1.28	1.64	10

3	Ability to explain how sociological skills apply to the current job market	1.00	4.00	1.80	1.08	1.16	10
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soc_found#2 - First, rate how upper division sociology courses helped you learn to PREPARE A FOUNDATION FOR CAR... - After Taking Upper Division Sociology Courses

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to prepare a resume or a CV with education and job experience	1.00	5.00	4.20	1.25	1.56	10
2	Ability to write an application letter	3.00	5.00	<mark>4.10</mark>	0.83	0.69	10
3	Ability to explain how sociological skills apply to the current job market	1.00	5.00	4.20	1.17	1.36	10

4. High Impact Educational Experiences in the Curriculum

The below table reflects HIEEs engaged in by different faculty members, as faculty vary in their use of HIEEs. However, all faculty aim at interacting with students about substantive matters (2) and providing timely and constructive feedback (4) in all courses, even if they do not utilize every HIEE outcome. Some of our courses have built in HIEEs; e.g., SOC 4900: Senior Capstone Course is an experience that engages students in potentially all seven HIEEs.

Program Use of High Impact Educational							
Experiences by Course							
Key:							
1. Significant investment of time and effort by students							
over an extended period of time(Personal Investment)							
2. Interactions with faculty and peers about substantive							
matters(Meaningful Relationships)							
3. Inclusive experiences with people and							
circumstances that differ from those with which							
students are familiar							
4. Frequent, timely, and constructive feedback(Quality							
Feedback)							
5. Periodic, structured opportunities to reflect and							
integrate learning(Personal Reflection)							
6. Opportunities to discover the relevance of learning							
through real-world applications(Practical Application)							
7. Public dissemination of learning experience							
General Education Courses:	#1	#2	#3	#4	#5	#6	#7
SV 1010 Introduction to Sociology			X	X	X	X	
SV 1020 Social Problems			X	X	X	X	
Core Major/Minor* Requirements:							
Soc 3030 Classical Sociological Theory*		X		X		X	
Soc 3600 Social Statistics							
Soc 3660 Social Research Methods*				X	X		
Soc 4030 Contemporary Sociological Theory		X		X		X	
Soc 4900 Senior Capstone	X	X		X	X	X	X
Elective Major/Minor/University Requirements:							
Soc 3000 Self & Society							

	X	X	X	X	X	
	X	X	X	X	X	
	X	X	X	X	X	
X	X		X	X	X	X
	X	X	X		X	
X	X	X	X	X	X	
	X	X	X		X	
X	X	X	X	X	X	
	X		X		X	X
	X	X	X		X	
	X		X		X	
	X	X	X	X	X	
	X	X	X	X	X	
X	X	X	X	X	X	X
X	X			X	X	X
X	X	X	X	X	X	X
	X	X	X	X	X	X
X	X	X	X	X	X	
	x x x x	X	X	X X X X X X	X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X <td>X X</td>	X X

The Sociology program HIEEs include the Senior Capstone courses, community-engaged learning, evidence-based teaching practices, internships, project-based learning, study abroad/away, undergraduate research, pre-professional/career development experiences.

Appendix A

Most departments or programs receive a number of recommendations from their Five/Seven-Year Program Review processes. This page provides a means of updating progress towards the recommendations the department/program is enacting.

Date of Program Review: March 3, 2017	Recommendation	Progress Description
Recommendation 1: Community engagement capstone	"This Program Review Team recommends the development of a "community engagement pathway" through the major working with existing CCEL courses, expanding into other classes, and most significantly culminating with a capstone internship."	Nov 15, 2019 +1 progress SOC 4930: Community Engaged Capstone course is now in the Course Catalog as an option for the Senior Capstone Course. The course requires a completion of SOC 4890: Internship in the preceding semester. One student took SOC 4930 in its inaugural semester, 2019 fall, but failed to finish.
		Spring 2020-spring 2021 +2 progress One student registered for SOC 4890 in the spring of 2020, and finished the whole course. This was the first student who successfully finished the Community Engaged Capstone course. Then in spring and fall of 2021, another 2 students finished this course.
Recommendation 2: Community Advisory Board	"If the department develops the option for a capstone internship, an advisory board could be helpful to facilitate conversations about community needs and the ways that interns might meet those needs."	Nov 15, 2019 - 2021 +1 progress After a long deliberation among program faculty and participating in the Provost's workshop on how to set up a Community Advisory Board, we decided that the Advisory Board model will not work for our program. More importantly, at this time, we lack the resources (money and

		time) to accomplish this goal in a meaningful way that would make sense for the board members and the program. Instead of an advisory board, we will create closer connections to community organizations via CCEL to facilitate students who wish to embark on the Community Engaged Capstone sequence.
Recommendation 3: Required, 1 credit hour professional development course (pro seminar)	"The team encourages the department to make the "professional development 1-unit seminar" a requirement for students holding between 60 and 90 credit hours. This seminar could be the introduction for students planning to intern in their final year in the program."	Nov 15, 2019- 2021 +1 progress After a trial course offered in fall of 2018 about sociology and anthropology major, very few or no sociology students registered for the course. Then we decided that we would compile an online Sociology Careers Sandbox. Sociology major and minor students can be enrolled to this online sandbox, so that they can freely navigate the materials they need from the sources posted there. We also keep the students who graduated already in case they still need it for future reference. We get positive feedback from students in this format.
Recommendation 4: (a) Rethink assessment; (b) scaffold writing skills through courses	(a) "The team is concerned that the amount and intensity of assessment in the department. While clearly meeting university expectations, this model leaves	Nov 15, 2017 +1 progress (a) We have revised the assessment schedule: Two learning outcome at the time in lower and upper level courses;

	little time for collective meaningful discussion and data driven decision-making A more reasonable long-term assessment plan for sociology would include annual assessment of "one" learning outcome as part of completing an assessment cycle in "six" years. These more measured processes allow for more focused attention and change related to a single outcome, rather than making too many programmatic changes at once." (b) The program "might discuss scaffolding of learning outcomes related to research and academic writing across core required and sequenced classes, breaking down the building blocks. For example, introducing article annotation in an introductory class and teaching synthesis across readings in theory."	scaffolding of research and writing skills through required curriculum • (2016-17) Nov 15, 2017 report; follow old plan • Outcomes: • #1 & #2—2017-18 • #3 & #4—2018-19 (Nov 2019 report) • #5 & #6—2019-20 (2017-2021 self-study) • All outcomes will be assessed for the spring 2022 program review. Spring 2018 to present, we are scaffolding writing skills through the curriculum. All 3000-level courses will include one article review, and all 4000-level courses will include a 5-article literature review assignment. Besides, all the upper division class students have to buy a copy of <i>A Guide to Writing Sociology Papers</i> .
		Nov 15, 2021 +3 progress In progress. Learning outcomes #5 & #6 assessed for AY 2019-21 in this report.
Recommendation #5: Required advising	"The team recommends a more intrusive advising protocol. The department could require that the department chair advise	Working with the college and university academic advisors, our program provided power point slides about sociology and jobs

students before they can officially declare the major."	prospects to the advisors. The program coordinator also participated in all kinds of events to promote sociology program and increase office hours to advise students face-to-face or virtually.

Additional narrative:

Appendix B

Please provide the following information about the full-time *and adjunct faculty* contracted by your department during the last academic year (summer through spring). Gathering this information each year will help with the headcount reporting that must be done for the final Five-Year Program Review document that is shared with the State Board of Regents.

Sociology Program Faculty	2019-2020	2020-2021
Headcount	13 (incl.	13
	adjuncts)	
With Doctoral Degrees	11	11
(Including MFA and other		
terminal degrees, as specified by		
the institution)		
Full-time Tenured	5	5
Full-time Non-Tenured	1	1
(includes tenure-track)		
Part-time and adjunct	7	7
With Master's Degrees	0	0
Full-time Tenured	0	0
Full-time Non-Tenured	0	0
Part-time and adjunct	2	2
With Bachelor's Degrees	0	0
Full-time Tenured	0	0
Full-time Non-tenured	0	0
Part-time and adjunct	0	0
Total Headcount Faculty	13	13
Full-time Tenured	5	5
Full-time Non-tenured	1	1
Part-time/adjuncts	7	7

Please respond to the following questions.

1) Review and comment on the trend of minority students enrolling in your classes (particularly lower-division, GEN Ed) and in your programs.

Answer: Compared with Weber State University students' ethnicity makeup, 74.4% are white, 11% Hispanic, 1.3 African Americans, and other combined ethnicities is 13% (WSU Report Gallery); sociology program during the fall 2019 to spring 2021, has 63.48% white, 19.66% Hispanic, and 4.49% African American students. Minority students' percentage in our programs is much higher than that of the university average, especially Hispanic and African American students. Sociology Program has almost 20% Hispanic students (almost double the university percentage) and 4.9% A.A. students whereas the university is only 1.3% (more than three times of the university percentage). This had something to do with our pro-active recruitment efforts:

- 1. We actively participated in all the department, college and university level recruitment events. Our faculty actively participate in the WSU Annual Diversity Conferences.
- 2. We continuously sent our faculty members to the lectures for the History Alliance Social Sciences Educational Center, with a purpose of increasing our visibility and reputation to the local K-12 school teachers.
- 3. Several of our faculty members' research projects are minority oriented, and they shared their research results to our GE classes, upper division classes, the communities and the WSU Trustee Board Meetings (such as Prof. Glass's new book Misplacing Ogden).
- 4. During the Red-Carpet Events hosted by CSBS, we specifically targeted high school minority students, and let them know how sociology can help them to raise the minority issues and deliver social justice to minority groups.

Fall 2019 - Spring 2021(2020-2021)			
Students	numbers	percentage	
Total Students	178	100.00%	
Caucasian	113	63.48%	
African American	8	4.49%	
Asian	1	0.56%	
Hispanic	35	19.66%	
International	2	1.12%	
Native American	1	0.56%	
Pacific Islander	2	1.12%	

Two or more	7	3.93%
Unknown	8	4.49%

Ethnicities	Female	Male
Caucasian	85	28
All other ethnicities	43	22

2) What support (from enrollment services, advising, first-year transition office, access & diversity, etc.) do you need to help you recruit and retain students?

Answer:

- 1. We appreciate the efforts of all the supporting services to recruit students, but we hope that they should try to know sociology program better.
- 2. Sociology is a very versatile degree, and it is misunderstood by many people. We have sent power point slides, sociology related job tables and fliers to the advising centers both at college and university levels, and we are willing to have meetings with all of them to clarify what kind of employment opportunities sociology degree can generate.
- 3) We have invited you to re-think your program assessment. What strategies are you considering? What support or help would you like?

Answer:

- 1. Assessment is easy said than done. So far, course-based assessment method works effectively for us. More quantitative data from Report Gallery is always welcoming to us. We prefer more detailed data.
- 2. The university exit survey doesn't work for us. We have decided that sociology program will administrate our own exit survey starting from fall of 2021. Students feedback give us more information in terms of assessment.
- 3. Via social media, we constantly invite our graduates to give us feedback about what we did well and we need to improve. Sociology Program hosts AKD club (a universal sociology club for life) inductive dinners every semester, and we invite all the local AKD club members and faculty to join. A lot of information and feedback were exchanged during these events.

4) Finally, we are supporting our Concurrent Enrollment accreditation process. Does your program offer concurrent enrollment classes? If so, have you been able to submit the information requested from the Concurrent Enrollment office? Staff from OIE will reach out to you in the next few months to assist in finalizing that data submission as well as gather information for concurrent Gen Ed assessment.

Answer: N/A

Glossary

Student Learning Outcomes/Measurable Learning Outcomes

The terms 'learning outcome', 'learning objective', 'learning competency', and 'learning goal' are often used interchangeably. Broadly, these terms reference what we want students to be able to do AFTER they pass a course or graduate from a program. For this document, we will use the word 'outcomes'. Good learning outcomes are specific (but not too specific), are observable, and are clear. Good learning outcomes focus on skills: knowledge and understanding; transferrable skills; habits of mind; career skills; attitudes and values.

- Should be developed using action words (if you can see it, you can assess it).
- Use compound statements judiciously.
- Use complex statements judiciously.

Curriculum Grid

A chart identifying the key learning outcomes addressed in each of the curriculum's key elements or learning experiences (Suskie, 2019). A good curriculum:

- Gives students ample, diverse opportunities to achieve core learning outcomes.
- Has appropriate, progressive rigor.
- Concludes with an integrative, synthesizing capstone experience.
- Is focused and simple.
- Uses research-informed strategies to help students learn and succeed.
- Is consistent across venues and modalities.
- Is greater than the sum of its parts.

<u>Target Performance</u> (previously referred to as 'Threshold')

The level of performance at which students are doing well enough to succeed in later studies (e.g., next course in sequence or next level of course) or career.

Actual Performance

How students performed on the specific assessment. An average score is less meaningful than a distribution of scores (for example, 72% of students met or exceeded the target performance, 5% of students failed the assessment).

Closing the Loop

The process of following up on changes made to curriculum, pedagogy, materials, etc., to determine if the changes had the desired impact.

Continuous Improvement

An idea with roots in manufacturing, that promotes the ongoing effort to improve. Continuous improvement uses data and evidence to improve student learning and drive student success.

Direct evidence

Evidence based upon actual student work; performance on a test, a presentation, or a research paper, for example. Direct evidence is tangible, visible, and measurable.

<u>Indirect evidence</u>

Evidence that serves as a proxy for student learning. May include student opinion/perception of learning, course grades, measures of satisfaction, participation. Works well as a complement to direct evidence.

<u>HIEE – High Impact Educational Experiences</u>

Promote student learning through curricular and co-curricular activities that are intentionally designed to foster active and integrative student engagement by utilizing multiple impact strategies. Please see https://weber.edu/weberthrives/HIEE.html