

# PATIENT & VISITOR GUIDE

with Medical Campus Maps



## DRIVING DIRECTIONS

### *From North I-15*

- Take exit 304 to merge onto I-80 E toward Cheyenne
- Take exit 125 for 700 East
- Turn RIGHT at 700 East
- Turn LEFT at 3900 South
- Turn RIGHT into hospital

### *From East-Belt of I-215*

- Take exit 4 for 3900 South
- Turn WEST, follow signs for 3900 South
- Merge onto 3900 South
- Travel approximately 4.28 miles
- Turn LEFT into hospital

### *From South I-15*

- Take exit 301 for 4500 South toward State Highway 266
- Keep RIGHT at the fork, follow signs for Murray
- Turn RIGHT at 4500 South/Taylorsville Expressway/UT-266
- Turn LEFT at State Street/Highway 89
- Turn RIGHT at 3900 South
- Turn RIGHT into hospital

To find a physician or to schedule an appointment, please call

**800-848-4652**

[www.stmarkshospital.com](http://www.stmarkshospital.com)



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# Our Mission

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Above all else, we are committed to the care and improvement of human life. In recognition of this commitment, we strive to deliver high quality, cost effective healthcare in the communities we serve.

We define quality as, “caring people with the commitment to a continuous process of improvement in the services provided, that will better enable the hospital to meet or exceed our customers’ needs and expectations.”

# St. Mark’s Profile

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Since 1872, St. Mark’s Hospital has had a history of providing exceptional care for our patients. By putting the welfare of our patients first, St. Mark’s has achieved numerous national recognitions, including the following:

- Ranked in the top 10% of hospitals nationally for joint replacement surgery, pulmonary care, critical care and general surgery
- Named both a 100 Top Cardiovascular Hospital and a 100 Top Overall Hospital by Solucient
- “Most Preferred Hospital” in Salt Lake County by Valley Research

St. Mark’s Hospital offers a variety of services and specialties including cardiology, orthopedics, women’s health, high-risk pregnancy, senior health services, and more. Once you experience the compassionate care and clinical expertise at St. Mark’s Hospital, you’ll understand why patients continue to choose St. Mark’s Hospital.



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# Visitor Information

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## **Parking**

St. Mark's Hospital offers parking around the hospital in outdoor, surface lots and in each of its three garages for free.

## **Valet Parking**

Valet parking is free at the hospital's main entrance, the entrance to the East Medical Office Building and the Women's Pavilion.

## **Main Hospital Gift Shop**

The Giving Place, a full-service gift shop, is available on the main level of the hospital. Items for purchase include floral arrangements, snacks, drinks, cards, gifts, and seasonal items.

The Giving Place hours are:

Monday – Friday, 8:30 AM - 8:00 PM

Saturday/Sunday, 12:30 PM - 4:30 PM

Phone: 801-268-7125

## **Cafeteria**

The cafeteria is located on the lower level of the hospital. The cafeteria provides breakfast, lunch, and dinner at the following times:

Monday-Friday\*

Breakfast 6:30 AM - 9:00 AM

Lunch 11:00 AM - 2:00 PM

Dinner 4:30 PM - 9:00 PM

\* Limited service is available between 9:00 AM - 11:00 AM and from 2:00 PM - 4:30 PM

Weekends and Holidays\*

Breakfast 6:30 AM - 9:00 AM

Lunch 11:00 AM - 2:00 PM

\* Limited service is available between 9:00 AM - 11:00 AM

## **Smoking**

St. Mark's Hospital is a tobacco free campus. No smoking or tobacco use of any kind is allowed on the St. Mark's Hospital campus, including all outdoor areas and parking lots. Thank you for helping promote a healthy environment while at St. Mark's Hospital.

## **Visiting Hours**

A patient's family or friends may visit the patient at any time provided the patient's condition can accommodate visits, and that the visitor's conduct does not interfere with the care and comfort of other patients. Children may not be unattended while visiting patients. Certain areas within the hospital, such as ICU and NICU, have specific visiting guidelines unique to their area.

The hospital's main doors are locked from 10:00 PM - 5:00 AM. During those times visitors must enter and exit the main hospital through the Emergency Department doors at the Central Medical Office Building.

## **Security**

Providing a secure environment for patients, visitors, and staff is one of St. Mark's Hospital's top priorities. If a situation arises that compromises your safety or the safety of others, or to report any suspicious activity, please contact hospital security at 801-301-2150.

## **Chaplain Services**

St. Mark's Hospital provides multi-faith chaplaincy services 24 hours a day 7 days a week. The chaplaincy program at St. Mark's Hospital is the only Association of Clinical Pastoral Education (ACPE) accredited chaplaincy program in the state of Utah. Trained chaplains provide grief and stress counseling, assist with living wills, help contact local clergy, and conduct routine spiritual care visits to patients, families, and visitors. Chaplain services are provided as a complimentary service. To contact chaplain services, dial extension 7292 from any hospital phone.

## **Chapel**

Our beautiful, multi-faith chapel is located on the main floor of the hospital and is open throughout the day and evening. All are welcome to visit the chapel for quiet prayer or meditation. The following scheduled services are held in the chapel:

- LDS Sacrament Meeting, Sunday 1:00 PM
- Holy Communion, Wednesday 11:00 AM

## **Patient Complaint**

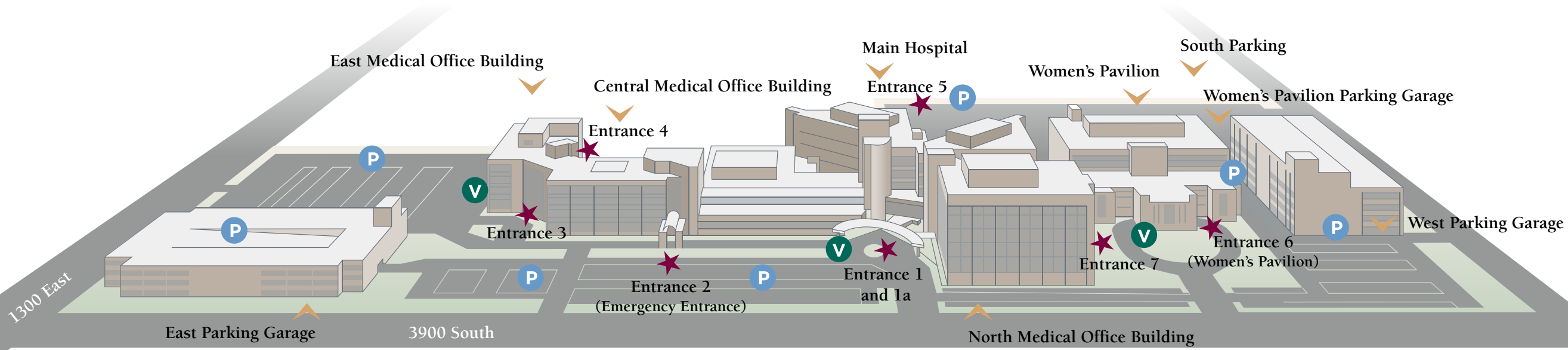
In order to maintain a high level of quality health care at St. Mark's Hospital, individuals with concerns about patient care and/or safety during their stay are encouraged to contact the patient advocate support line at 801-268-7779.

## **TV Channels**

See the inside panel of the back cover page.



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### Legend

- ★ Entrance
- P Parking
- V Valet Parking



**DESTINATION BUILDING FLOOR**

Administration	Main Hospital	Main Level
Ambulatory Care Unit	Main Hospital	4th Floor
Cafeteria	Main Hospital	Ground
Cancer Support Center	East Medical Building	Ground
Cardiac Cath Lab	Main Hospital	2nd Floor
Cardiac Rehab	North Medical Building	3rd Floor
Cashier	Main Hospital	Main Level
Center for the Surgical Treatment of Obesity	North Medical Building	Ground
Chapel of the Good Shepherd	Main Hospital	Main Level
Classroom G04C	Main Hospital	Ground
Classrooms 1, 2, & 3	North Medical Building	Ground
Diabetes Treatment Center	Main Hospital	4th Floor
Dialysis Services	Main Hospital	Ground
Endoscopy	Main Hospital	Main Level
The Giving Place Gift Shop	Main Hospital	Main Level
Human Resources	Main Hospital	Ground
ICU/CCU	Main Hospital	2nd Floor
Labor & Delivery	Women's Pavilion	Main Level
Laboratory	Main Hospital	Main Level
Marketing and Communications	Women's Pavilion	4th Floor
Medical/Surgical Unit	Main Hospital	4th Floor
Medicine/Oncology Unit	Main Hospital	3rd Floor
Mountainstar Clinical Labs	Women's Pavilion	3rd Floor

**DESTINATION BUILDING FLOOR**

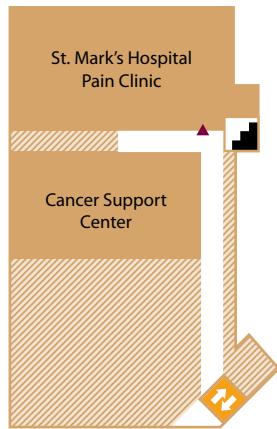
NICU	Women's Pavilion	Main Level
Nursery	Women's Pavilion	2nd Floor
Orthopedic Unit	Main Hospital	5th Floor
Pain Clinic	East Medical Building	Ground
Patient Registration	Main Hospital	Main Level
Postpartum	Women's Pavilion	2nd Floor
Progressive Care Unit	Main Hospital	3rd Floor
Radiology/Medical Imaging	Main Hospital	Main Level
Release of Medical Records	Main Hospital	Main Level
Respiratory Therapy	Main Hospital	Main Level
Robert H. Lamb, M.D. Auditorium	Women's Pavilion	2nd Floor
Senior Health Center	North Medical Building	Ground
Sleep Center	Women's Pavilion	3rd Floor
Speech Therapy	Main Hospital	Ground
St. Mark's Outpatient Surgery Center	East Medical Building	Main Level
Subway Restaurant	Main Hospital	Ground
Surgery & Surgery Waiting	Main Hospital	2nd Floor
Transitional Care Unit	Main Hospital	5th Floor
Volunteer Services	North Medical Building	Ground
Wasatch Endoscopy Center	Central Medical Building	Main Level
Women's Imaging	Women's Pavilion	Main Floor
Women's Pavillion Classroom A & B	Women's Pavilion	2nd Floor

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# Ground Level



## East Medical Office Building



## East Medical Building

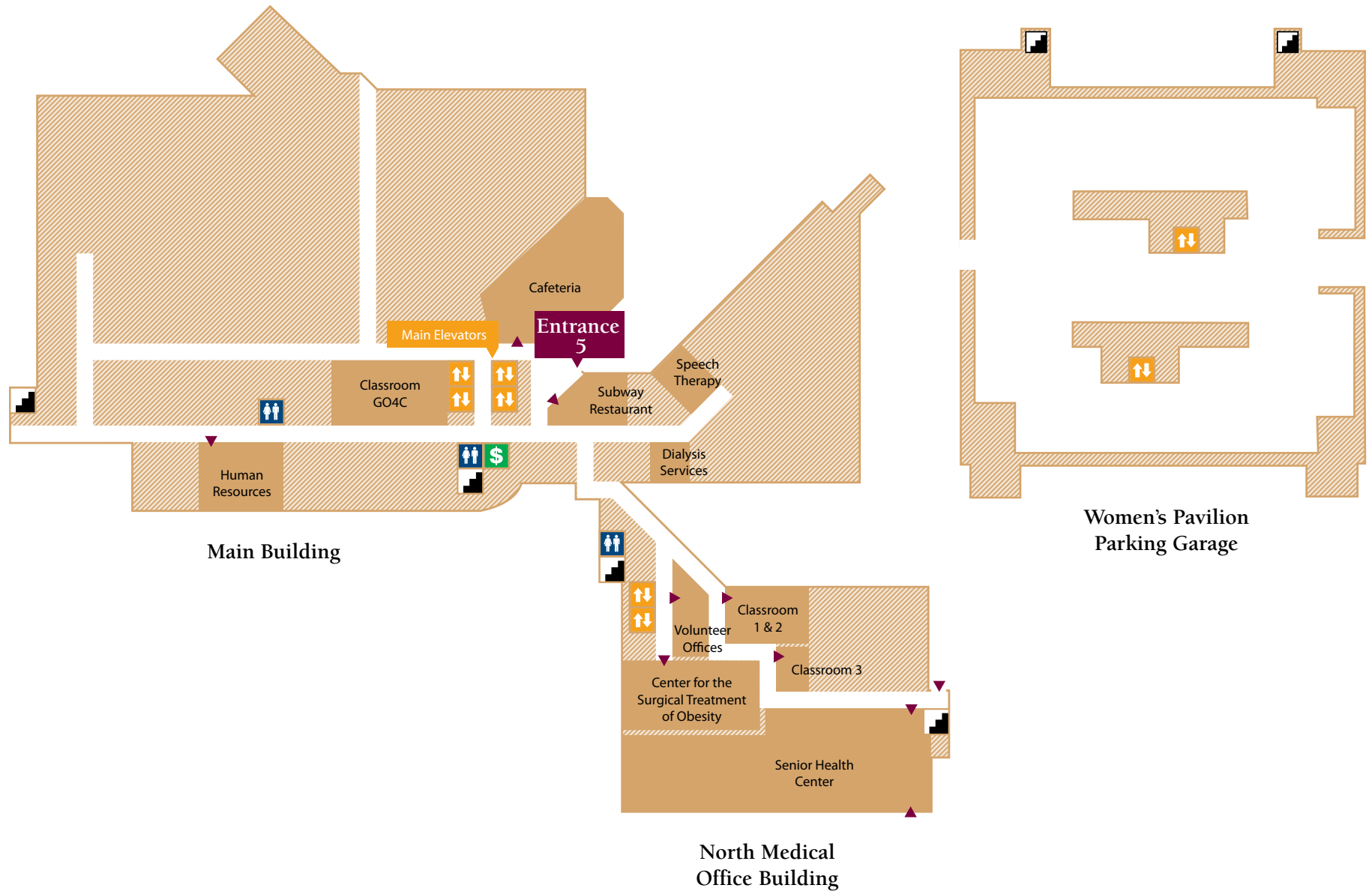
St. Mark's Hospital Cancer Support Center  
St. Mark's Hospital Pain Clinic

## Main Hospital



Cafeteria  
Classroom GO4C  
Dialysis Services  
Human Resources  
Speech Therapy  
Subway Restaurant

## North Medical Building

Center for Surgical Treatment of Obesity  
St. Mark's Hospital Classroom 1, 2, & 3  
St. Mark's Hospital Volunteer Services  
St. Mark's Senior Health Center



## Legend

-  Information
-  Elevators
-  Restrooms
-  Stairs
-  ATM
-  Vending
-  Telephone
-  Entrance

# Main Level



## Central Medical Building

Community Pharmacy  
Wasatch Endoscopy Center

## East Medical Building

St. Mark's Outpatient Surgical Center

## Main Hospital

Administration  
Cashier  
Chapel  
Endoscopy  
Emergency Department  
The Giving Place Gift Shop  
Laboratory  
Patient Registration  
Perks Espresso Coffee  
Radiology  
Release of Medical Records  
Respiratory Therapy

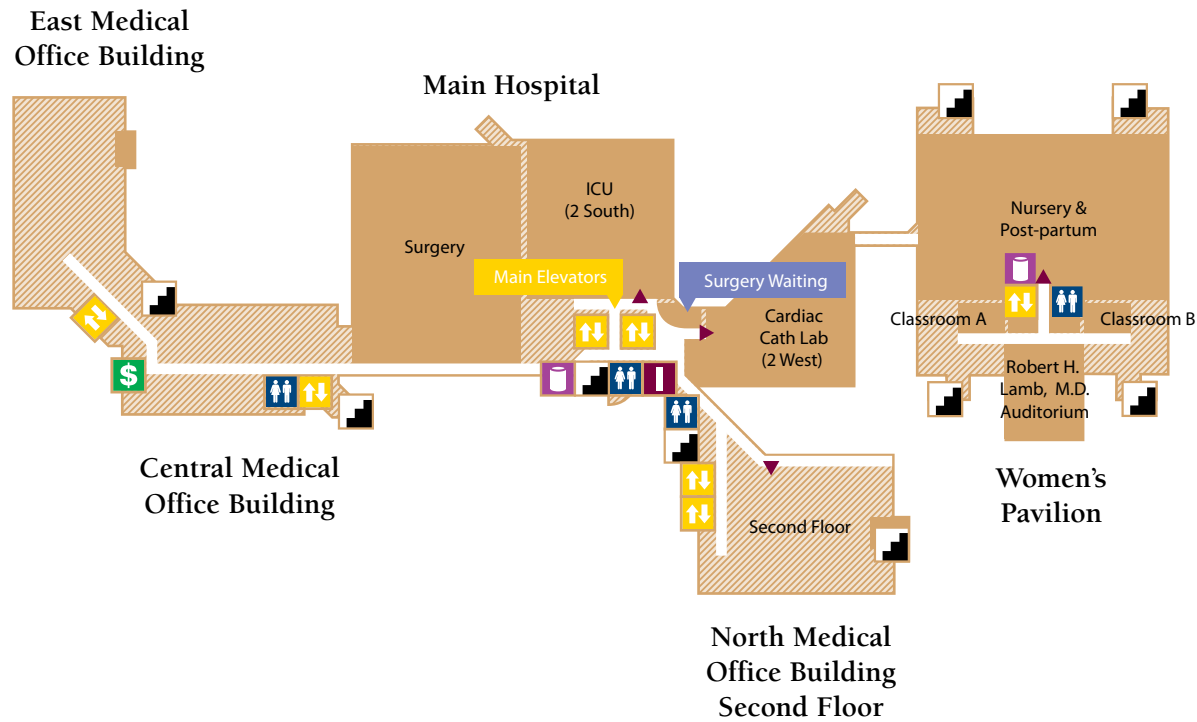
## Women's Pavilion

Gift Shop  
Labor & Delivery  
NICU  
Women's Imaging

## Legend

-  Information
-  Elevators
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-  Stairs
-  ATM
-  Coffee
-  Vending
-  Telephone
-  Entrance
-  Valet Parking

# Second Level



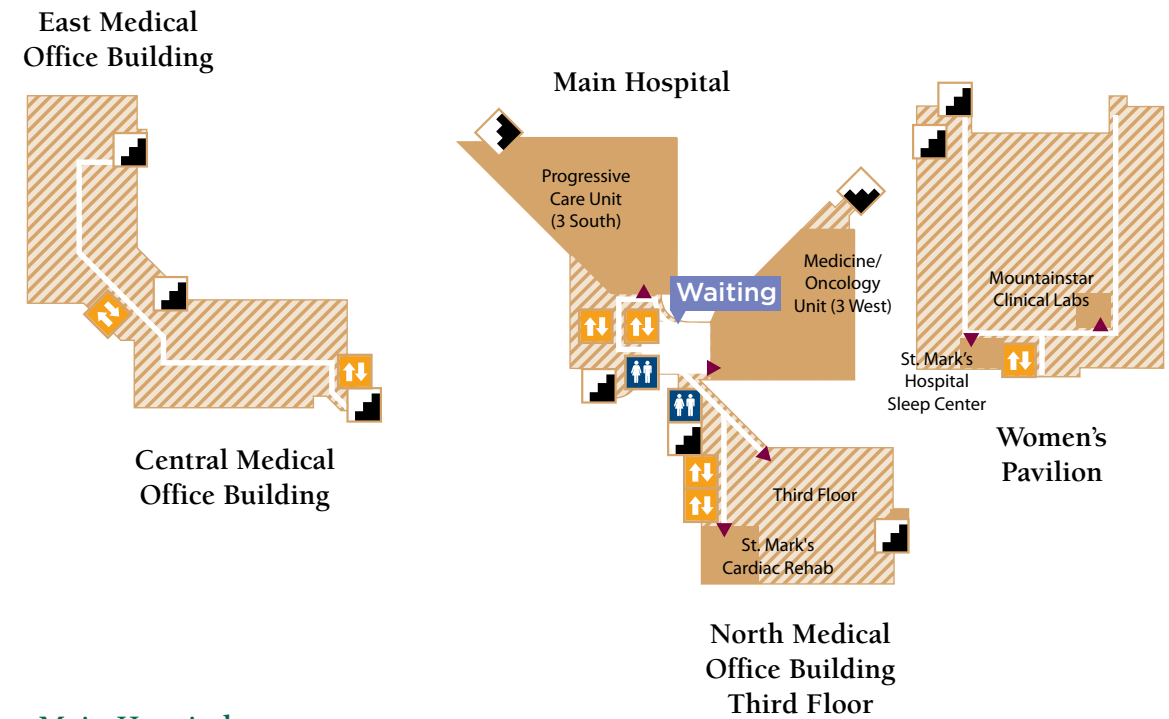
## Main Hospital

Cardiac Cath Lab (2 West)  
ICU (2 South)  
Surgery

## Women's Pavilion

Classroom A & B  
Nursery & Post-Partum  
Robert H. Lamb, M.D. Auditorium

# Third Level



## Main Hospital

Medicine/Oncology Unit (3 West)  
Progressive Care Unit (3 South)

## North Medical Office Building

St. Mark's Hospital Cardiac Rehab

## Women's Pavilion

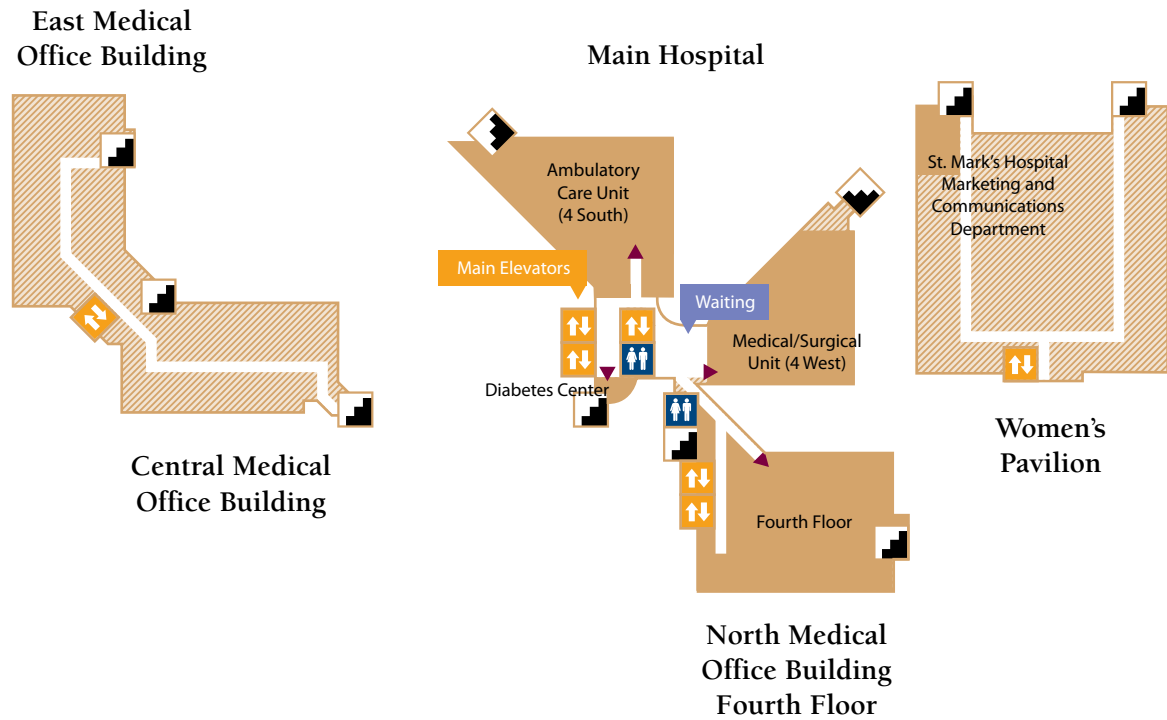
Mountainstar Clinical Labs  
St. Mark's Hospital Sleep Center

## Legend

- Information
- Elevators
- Restrooms
- Stairs
- ATM
- Vending
- Telephone
- Entrance



# Fourth Level



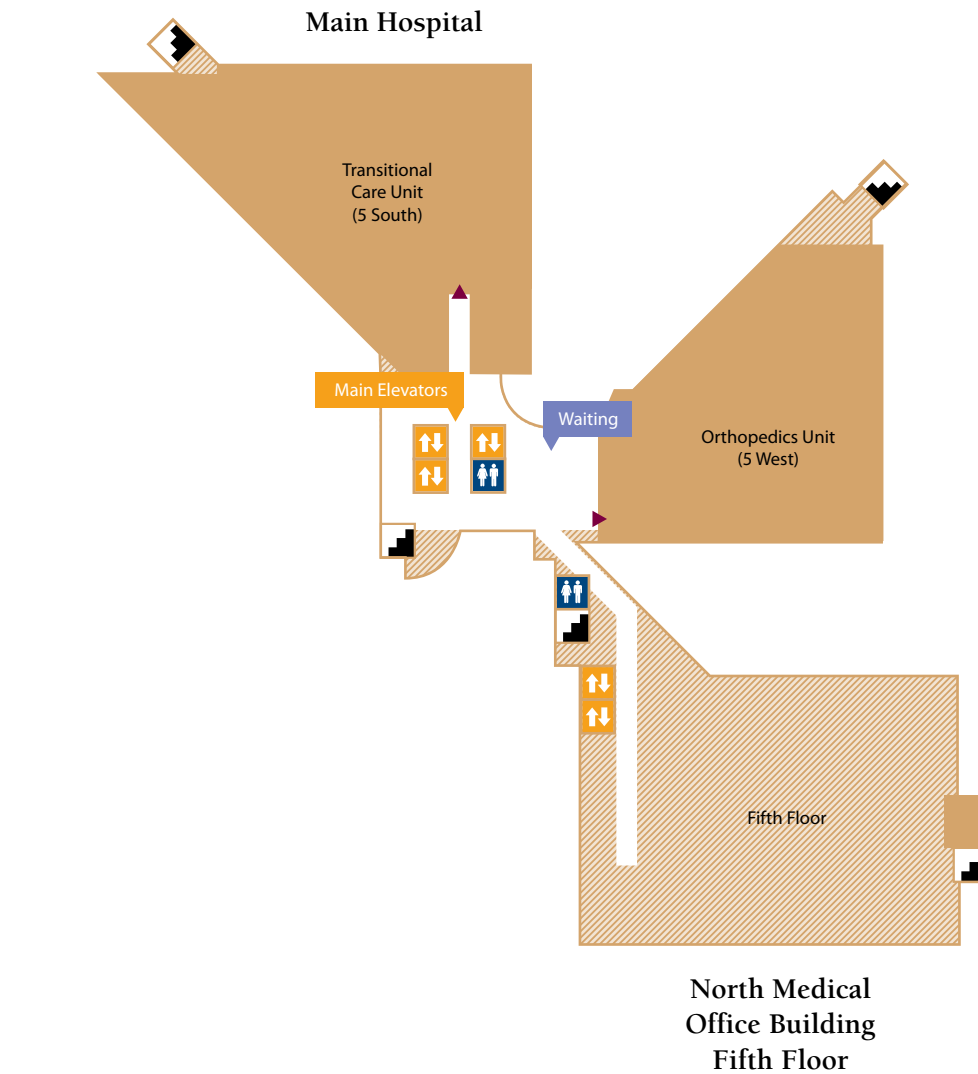
## Main Hospital

Ambulatory Care Unit (4 South)  
Diabetes Center  
Medical/Surgical Unit (4 West)

## Women's Pavilion

St. Mark's Hospital Marketing and Communications Department


# Fifth Level



## Main Hospital

Orthopedics Unit (5 West)  
Transitional Care Unit (5 South)

## Legend

-  Information
-  Elevators
-  Restrooms
-  Stairs
-  ATM
-  Vending
-  Telephone
-  Entrance

# Clinical Services at St. Mark's Hospital

To find a physician or to schedule an appointment, please call 800-848-4652.

## **Advanced Imaging Services**

- 64-Slice CT Scans
- Bone Density Exams
- Digital Mammography
- Interventional Radiology
- MRI
- Nuclear Medicine
- Ultrasound
- X-Ray

## **Cancer Care Services**

## **Comprehensive Heart Care**

- Cardiac Catheterization
- Cardiac Electrophysiology
- Cardiac Rehabilitation
- Electrocardiogram (ECG/EKG)

## **Comprehensive Weight Loss Services**

- Exercise and Nutrition Counseling
- Weight Loss Surgery

## **Critical Care**

- Intensive Care Unit
- Pulmonary Function Tests

## **Diabetes Treatment Services**

## **Diagnostic Sleep Studies**

- Adult Studies
- Pediatric Studies

## **Emergency Department**

## **Endoscopic Services**

## **Inpatient Rehabilitation Services**

- Occupational Therapy
- Physical Therapy
- Recreation Therapy
- Senior Health Center
- Speech Therapy

## **Neurodiagnostic Services**

- Electroencephalogram (EEG)
- Electromyogram (EMG)

## **Orthopedic Medicine**

## **Outpatient Laboratory Services**

## **Pain Medicine Center**

## **Surgery**

- Inpatient Surgery
- Laparoscopic Surgery
- Outpatient Surgery
- Robotic Surgery

## **Transitional Care Center**

## **Women's Services**

- Labor and Delivery
- Mammography Center
- Maternal-Fetal Medicine
- Newborn Intensive Care Unit

# TV Channel Listings

Descrip:	In-house Channel	Descrip:	In-house Channel
Local Channel 2 (CBS)	2	Science	37
Local Channel 4 (ABC)	4	Surgery Information	38
Local Channel 5 (NBC)	5	Sci-Fi Channel	39
TLC	6	Travel	41
Local Channel 7 (KSTU)	7	TV Land	42
XM801 (Classics)	8	TBS	44
XM833 (Rock)	10	C.A.R.E.	45
Local Channel 11 (KBYU)	11	CBSC (Fox Soccer)	52
XM832 (Country)	12	MTN Network	54
Local Channel 13 (Fox)	13		
Local Channel 14 (KJZZ)	14	OTA Digital Channels	
AMC	15	KUTV-HD	102.1
ABC Family	16	THIS (KUTV2)	102.2
FOX News	17	KTVX-HD	104.1
Disney	18	Untamed (KTVX2)	104.2
FSN Rocky Mountain	19	KUCW	104.3
Discovery	20	KSL-HD	105.3
History	21	KSL2 Weather	105.4
St. Mark's Newborn Channel	22	Universal Sports (KSL3)	105.6
Nat'l Geographic	23	KUED-HD	107.3
Animal Planet	24	World	107.4
Lifetime	25	V-Me	107.5
CNN	26	KBYU	111.1
TNT	27	BYU-TV	111.2
ESPN	28	BYU International	111.3
Cartoon Network	29	HD Create	111.4
ESPN2	30	KSTU-SD	113.3
Cooking Channel	31	KSTU-HD	113.4
ESPN Classic	32	KJZZ-HD	114.3
Food Network	33	ION	116.3
ESPN News	34	QUBO	116.4
Oxygen	35	IONLife	116.5
St. Mark's Educational	36		

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